

[Hong Kong E-Voucher Campaign]

Terms and Conditions

A. Duration

1. The Hong Kong E-Voucher Campaign ("Campaign") is organised by Malaysia Airlines Berhad ("MAB") and will run from **26th August 2025 to 16th September 2025** ("Campaign Period").

B. Eligibility and Participation

1. Any person who has fulfilled the criteria below is eligible to participate in this Campaign ("Participant"):
 - a. Purchase of flight tickets on www.malaysiaairlines.com for outbound flights from Hongkong to any MAB destinations, excluding Kuala Lumpur, on MAB operated flights.
 - b. Purchase of flight tickets is made between 26th August 2025 to 16th September for travel from 26th August 2025 to 30th November 2025.
2. The following person(s) shall not be eligible to participate in this Campaign:
 - a. permanent, contractual & temporary employees of MAB (including those within the Malaysia Aviation Group Berhad) and their immediate family members; and
 - b. representatives, business partners and/or agents (including advertising and promotion agents and their immediate family members) of MAB.
3. The Participants shall each receive an e-voucher ("MH E-voucher") which is subject to the following terms and conditions:
 - a. The MH E-vouchers are a form of payment that can be used to pay for flight tickets purchased via the MAB website.
 - b. MH E-vouchers valued at [HKD200] each is valid for purchase of flights originating from Hong Kong to ASEAN destinations, excluding Kuala Lumpur. MH E-vouchers valued at [HKD300] each is valid for purchase of flights originating from Hong Kong to Australia, South Asia or London.
 - c. The MH E-vouchers are on a first-come, first-served basis.
 - d. The MH E-vouchers are non-transferable and non-refundable and are accepted according to its validity and value.
 - e. The MH E-vouchers may be used for any cabin class on board all MAB operated flights purchased on MAB's website.
 - f. The MH E-vouchers cannot be used to pay for flight ticket changes, flight tax.
 - g. The MH E-vouchers cannot be used with other MH vouchers/gift cards.
 - h. The MH E-vouchers cannot be used for bookings made via MAB's Contact Centre, ticket offices, travel agents or any other on-ground channels.

- i. The MH E-vouchers cannot be used to purchase flight tickets that are bundled with the following items:
 - (a) Travel Insurance
 - (b) Book Now Pay Later deals
 - (c) Promo Codes
 - (d) Multi-currency Payment (MCP)
 - (e) Enrich points redemption plans
- j. The MH E-vouchers can only be redeemed for tickets purchased in the same currency as the MH E-vouchers.
- k. For successful redemption of the MH E-vouchers, Participant's entire journey must be completed on or before 30th November 2025.
- l. Participants can redeem the same MH E-Voucher multiple times, provided it has sufficient stored value. However, multiple MH E-Vouchers cannot be combined in a single transaction.
- m. If the MH E-voucher amount is insufficient to cover the full booking costs, the remaining balance can be paid using a credit card.
- n. Unutilised MH E-vouchers are non-refundable after their expiry date.
- o. If a new ticket is issued for a refund, any amount paid using the MH E-voucher will be refunded to the original MH E-voucher.
- p. In the event of a flight cancellation affecting a booking, the standard MAB disruption policy shall apply.
- q. MAB reserves the absolute right at its sole discretion to vary or amend any of the terms and conditions herein at any time, without any prior notice.
- r. The MH E-vouchers cannot be used to pay for any additional taxes, surcharges or fees that make up part of the Participants' purchase.
- s. The MH E-vouchers cannot be exchanged for cash or kind whether in part or in full.
- t. Consent to Transfer and Use: The individual making the purchase using the MH E-voucher has further acknowledged and agreed that by providing MAB with any personal or proprietary information, the individual hereby expressly give their consent to the transmission of such personal or proprietary information over international borders for the purpose of processing the relevant transactions. The individual hereby gives their further consent to the use of such personal data on an anonymised basis for statistical objectives.
- u. MAB shall not be liable in any way whatsoever for any disruption during the MH E-voucher transaction, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the transaction on a fair and equitable basis.
- v. MAB reserves the absolute right to revoke or remove any MH E-voucher converted incorrectly at any time without prior notice.
- w. By participating in a transaction using an MH E-voucher, it shall be deemed that the individual making the purchase has read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at MAB' absolute discretion, result in forfeiture of the MH E-voucher.

- x. The flight tickets purchased pursuant to this Campaign shall be subject to MAB's prevailing policies, rules and regulations which shall include the General Conditions of Carriage, a copy of which can be found on www.malaysiaairlines.com.

2. General Terms

1. All transportation, accommodation, personal costs and/or any other costs and/or related expenses that are incurred to attend/participate in this Campaign and to redeem the Prize are the sole responsibility of the Participants.
2. MAB reserves the right to use the Participant's name, images, comments, materials relating to this Campaign and the results of this Campaign for the purpose of any announcement or promotional or marketing purposes in any media format and any media channels without any fee being paid. The Participant shall hold MAB free and harmless from any claims and/or liabilities whatsoever resulting from the usage or the reproduction of the submitted materials by MAB. This clause shall survive the expiration of this Campaign Period.
3. MAB, at its sole and absolute discretion, reserves the right to disqualify any Participant and revoke or forfeit any MH E-voucher at any stage of the Campaign without prior notice if:
 - a. The participant is not an eligible Participant;
 - b. The Participant fails to fully comply with the Terms and Conditions stipulated herein;
 - c. The Participant breaches any of the Terms and Conditions or other rules and regulations of the Campaign or violates any applicable laws or regulations;
 - d. MAB has, at its sole discretion, any reason whatsoever to believe that such Participant has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
4. MAB's decision on matters relating to the Campaign shall be final and absolute. No discussion, correspondence, enquiry, appeal or challenge by any of the Participants in respect of any decision of MAB shall be entertained.
5. MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, shall not be liable for any loss or damage whatsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.

6. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia. The Participants submit to the exclusive jurisdiction of the Malaysian courts.
7. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Participant have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign
8. MAB reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
9. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Contest.
10. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
11. MAB reserves the right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by MAB of the Campaign shall not entitle the Participants to any claim or compensation against MAB, its agents and employees for any and all losses or damages suffered or incurred by the Participants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
12. MAB will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

香港電子優惠券活動條款與細則

A. 活動時間

1. 香港電子優惠券活動 (「活動」) 由馬來西亞國際航空 (「馬航」) 舉辦。活動日期為 2025 年 8 月 26 日至 2025 年 9 月 16 日 (「活動日期」)。

B. 活動參與資格和活動機製

1. 任何符合以下標準的參與者 (下稱為「參與者」) 都可以參與此次活動:
 - a. 需在馬航官網 www.malaysiaairlines.com 購買由馬來西亞國際航空承運、從香港出發，且目的地為吉隆坡以外的馬來西亞國際航空 (MAB) 航點的機票。
 - b. 購票時間：2025 年 8 月 26 日 - 9 月 16 日；旅行時間：2025 年 8 月 26 日 - 11 月 30 日。
2. 以下人員不可參與此次活動:
 - a. 馬來西亞國際航空正式工，合同工以及臨時工 (包括所有馬來西亞航空集團旗下員工) 以及其直系親屬。
 - b. 馬來西亞國際航空的代表、業務合作夥伴、代理人 (含廣告及推廣代理人) 及其直系親屬。
3. 每位參與者將獲得一張電子優惠券 (以下簡稱「馬航電子優惠券」)，該優惠券得使用須遵循以下條款與細則：
 - a. 馬航電子優惠券作為一種支付手段，專用於通過馬來西亞國際航空官方網站訂購機票時的費用抵扣。
 - b. 價值港幣 200 的馬航電子優惠券，適用於購買從香港出發，前往除吉隆坡之外的任一東南亞國家聯盟 (東盟) 目的地的馬航航班機票。而價值港幣 300 元的馬航電子優惠券，則可用於購買從香港出發，前往澳大利亞、南亞地區或倫敦的馬航航班機票。
 - c. 馬航電子優惠券的發放與使用遵循先到先得的原則，即先參與者先獲得，用完即止。
 - d. 馬航電子優惠券具有非轉讓性和非退款性，其接受與使用將嚴格依據優惠券的有效期限及面額規定執行。
 - e. 馬航電子優惠券適用於在馬航官網購買的、由馬航承運的航班，且支持任一艙位等級。
 - f. 馬航電子優惠券不可用於支付機票改簽費用。
 - g. 馬航電子優惠券不可與其他馬航電子優惠券或禮品卡同時使用。
 - h. 馬航電子優惠券僅支持官網預訂，不可用於馬航客戶中心、售票處、旅行社及其他線下線上渠道的預訂。
 - i. 馬航電子優惠券不可用於購買捆綁以下項目的機票：
 - (a) 旅行保險

- (b) 先預訂後付款優惠
- (c) 促銷代碼
- (d) 多幣種支付 (MCP)
- (e) Enrich 積分兌換計劃
- j. 馬航電子優惠券僅可用於支付與券面貨幣一致的機票。
- k. 參與者須在 2025 年 11 月 30 日或之前完成整個行程，方可成功兌換 馬航電子優惠券。
- l. 若馬航電子優惠券余額充足，可多次使用同一張券，但單筆交易不可合並使用多張。
- m. 若馬航電子優惠券券面金額不足支付全款，剩余差額可通過信用卡支付。
- n. 未使用的馬航電子優惠券到期後不予退款。
- o. 若因退票需重新開具機票，使用馬航電子優惠券支付的部分將退還至原電子優惠券。
- p. 若航班取消影響預訂，適用馬來西亞國際航空的標準航班中斷政策。
- q. 馬來西亞國際航空保留隨時自行修改本條款的權利，恕不另行通知。
- r. 馬航電子優惠券不可用於支付購票金額中包含的任何稅費、附加費或手續費。
- s. 馬航電子優惠券不可部分或全部兌換為現金或實物。
- t. 同意轉讓和使用：通過馬航電子優惠券進行購買的個人，特此確認並同意：向馬航提供的任何個人信息或專有信息，可出於處理相關交易之目的傳輸至國際邊界之外；同時同意馬航為統計目的，以匿名方式使用該等個人數據。
- u. 對於因超出合理控制範圍的技術問題或其他原因導致的馬航電子優惠券交易中斷，馬航不承擔責任，但會盡合理努力補救並在公平原則下恢復交易。
- v. 馬航保留隨時撤銷或移除任何因轉換錯誤產生的馬航電子優惠券的權利，恕不另行通知。
- w. 使用馬航電子優惠券參與交易，即視為購買者已閱讀並同意受本條款與細則約束；若違反條款與細則，馬航可自行決定沒收該電子券。
- x. 通過本活動購買的機票，須遵守馬來西亞國際航空現行政策、規則及《一般承運條件》（副本可在 www.malaysiaairlines.com 查閱）。

C. 一般條款與細則

1. 所有因為參與此次活動而產生的交通、住宿、個人費用或任何其他費用和/或相關開支將由參與者本人承擔。
2. 馬來西亞國際航空保留不付費使用參與者的姓名、照片、評論及參與作品及材料的權利，在任何媒體管道以任何形式作宣傳推廣及營銷用途。參與者謹此保證無論馬來西亞國際航空如何使用或重製已呈交的參與影片仍可免除所有索賠及/或任何責任。此條款在此活動期結束後仍然生效。
3. 如出現以下情況，馬來西亞國際航空可在活動期間的任何階段，在不預先通知的情況下全權酌情決定取消取消參與者的參與資格及撤銷或沒收馬航立減券：

- (a) 不符合合格參與者的特定條件；
 - (b) 無法完全遵守本條款與細則的參與者；
 - (c) 違反本條款與細則或本活動的其它條款與細則的任何一項，或任何法律及法規；
 - (d) 馬來西亞國際航空保留全權酌情決定，基於任何理由確信參與者涉及欺詐、欺騙或作弊等意圖破壞此活動的行為。
4. 馬來西亞國際航空所做出的一切有關活動的決定為最後決定。參與者對活動決定提出的任何議論、回應、諮詢、上訴或質疑，恕一概不受理。
5. 馬來西亞國際航空、其附屬公司、子公司、代理、員工、代表、零售商、經銷商、分銷商以及相關廣告、創意、媒體、數碼、設計和其他創意代理機構，不對參與者為參與此活動而導致的任何損失或損壞（包括但不限於失去機會及任何間接或相應的損失）或人身傷損的後果負責。
6. 本活動條款與細則應根據馬來西亞法律解讀、管轄和闡釋。
7. 本條款與細則授予馬來西亞國際航空一切權力和特權，在任何情況之下不為任何限制或禁令解除與撤銷。活動參與者在任何情況下都無權實行禁製或限制或及/或以其他方式干擾本活動分銷、展覽及/或做相關活動的推銷及/或生產任何活動相關產品及/或活動衍生產品。
8. 馬來西亞國際航空將在不預先通知的情況下全權酌情決定更改、刪除或增加本條款與細則。
9. 本活動其他促銷廣告內容中出現的任何條件、條款與陳述，如與本條款與細則有抵觸時，以本條款與細則為準。
10. 本條款與細則以英文本為準。其他任何語言的翻譯本僅為方便通讀。如果其他翻譯本與英文本的細則與條規互相歧義或抵觸，以英文本的細則與條規為準。
11. 馬來西亞國際航空有權在必要時取消、終止或中止此活動，恕不提前通知。為免疑慮，如果馬來西亞航空決定取消、終止或中止此活動，合格參與者不得就相關措施致使的直接或間接損失，向馬來西亞國際航空、馬來西亞國際航空代理及馬來西亞國際航空雇員要求任何形式的索賠。
12. 本條款與細則的內容若出現拼寫或印刷錯誤，馬來西亞國際航空概不負責。