

Eligibility of Next Purchase Discount via Promo Code

Q1. What is the Next Purchase Discount promo code?

It is a discount off for next flight ticket purchase when you book the following ticket(s) via malaysiaairlines.com or Malaysia Airlines mobile app:-

- Economy Basic/Flex/Shuttle
- Business Flex/Shuttle
- Business Suite
- Fare Class Y (RBD Y)

You will receive a promo code once your booking is confirmed/ticketed via email.

Q2. When will I receive the Next Purchase Discount promo code?

Eligible customers will receive the promo code via email within 24 hours after making a booking. If you have not received the email after 24 hours, please contact us at

<https://www.malaysiaairlines.com/my/en/help/contact-us.html>

Q3. How does the Next Purchase Discount promo code redemption work?

You can redeem the promo code when purchasing your next ticket on malaysiaairlines.com or the Malaysia Airlines mobile app.

The promo code can be used under the following conditions:

- Travel period: Immediate until further notice.
- Redemption of Next Purchase Discount:

The discount applies to your next purchase based on the ticket type booked:

Purchased ticket	Redemption of Next Purchase Discount
Economy Basic	Discount on next Economy Basic and Economy Flex/Shuttle purchase only
Economy Flex/Shuttle	Discount on next Economy Flex/Shuttle purchase only
Business Flex/Shuttle	Discount on next Business Flex/Shuttle or Business Suite purchase
Business Suite	Discount on next Business Flex/Shuttle or Business Suite purchase
Fare Class Y (RBD Y)	Discount on next Economy Flex/Shuttle purchase only

- Eligible routes: All destinations operated by Malaysia Airlines, except for flights operated by Amal by Malaysia Airlines.
- The promo code is applicable for both one-way and return bookings.
- The promo code cannot be used for mixed fare brand bookings.

Q4. How many promo codes will I receive if I book for more than one (1) passenger?

Only one (1) promo code will be issued per booking, regardless of the number of passengers. The promo code can be used for any number of passengers in the next booking, provided it is booked under a single PNR booking.

Q5. Will I receive the promo code if I make a booking through a Travel Agent or Contact Centre?

No, the promo code is only applicable for eligible flight ticket purchases made via the Malaysia Airlines website and mobile app.

Q6. Will I receive the promo code if I book through MHexplorer or other special partnership and promotional campaigns?

Yes, eligible flight ticket purchases made through these platforms will qualify for the promo code. However, the promo code can only be redeemed via malaysiaairlines.com or the Malaysia Airlines mobile app.

Q7. Will I receive the Next Purchase Discount promo code if I book a one-way eligible flight ticket?

Yes, you will receive the promo code even if your purchase an eligible flight ticket for a one-way journey.

Q8. Will I receive the promo code if I purchase mixed fare tickets (e.g., Value + Flex/Shuttle/Basic for either the outbound or inbound journey)?

Yes, if your booking includes an eligible fare family, you will receive the promo code.

Purchased Mixed Fare Family Tickets	Entitlement for Next Purchase Discount*
Economy Value + Economy Basic	10% discount for next Economy Basic/Flex/Shuttle purchase only
Economy Value + Economy Flex/Shuttle	15% discount for next Economy Flex/Shuttle purchase only
Economy Basic + Economy Flex/Shuttle	15% discount for next Economy Flex/Shuttle purchase only
Economy Flex + Business Basic	15% discount for next Economy Flex/Shuttle purchase only
Economy Basic + Business Flex	10% discount for next Economy Basic/Flex/Shuttle purchase and next Business

	Flex/Shuttle or Business Suite purchase
Economy Flex + Business Flex	15% discount for next Economy Flex/Shuttle purchase and 10% discount for next Business Flex/Shuttle or Business Suite purchase
Business Basic + Business Flex	10% discount for next Business Flex/Shuttle or Business Suite purchase
Business Flex + Business Suite	10% discount for next Business Flex/Shuttle or Business Suite purchase

Q9. Will the promo code apply to infant and child bookings as well?

Yes, the promo code is valid for all passenger categories (Infant, Child, and Adult). However, only one (1) promo code can be applied during redemption, and it will be applicable to all passengers under a single booking.

Q10. Will I receive another promo code if I use the promo code for my next ticket purchase?

Yes, you will receive a new promo code for your next flight ticket purchase when you book any of the following ticket types via malaysiaairlines.com or the Malaysia Airlines mobile app:

- Economy Basic/Flex/Shuttle
- Business Flex/Shuttle
- Business Suite
- Fare Class Y (RBD Y)

Q11. Will I receive the Next Purchase Discount promo code if I change my ticket to Economy Flex/Shuttle/Basic?

Yes, you will receive the promo code if your ticket is changed and reissued to Economy Flex/Shuttle/Basic.

Q12. Will I receive the Next Purchase Discount promo code if I change my ticket to Business Flex/Shuttle?

Yes, you will receive the promo code if your ticket is changed and reissued to Business Flex or Shuttle.

Q13. Will I receive the Next Purchase Discount promo code if I purchase an Economy Flex/Shuttle/Basic ticket using Enrich Points?

Yes, you will receive the promo code via e-mail. However, the promo code can only be used for the next purchase of a regular Economy Basic/Flex/Shuttle fare ticket and is not applicable for redemption tickets. Kindly refer to Q3 for further details on promo code redemption.

Q14. Will I receive the Next Purchase Discount promo code if I purchase a Business Flex/Business Suite ticket using Enrich Points?

Yes, you will receive the promo code via e-mail. However, the promo code can only be used for the next purchase of a regular Business Flex/Business Suite fare ticket and is not applicable for redemption tickets. Kindly refer to Q3 for further details on promo code redemption.

Q15. Is the Next Purchase Discount promo code transferable and redeemable by another passenger?

Yes, the promo code is transferrable and can be used by another passenger. However, it is valid for a one-time purchase only.

Q16. Can I use the promo code for ancillary purchases?

No, the promo code is only applicable for flight ticket purchases.

Q17. Can I use the promo code to upgrade my seat?

No, the promo code cannot be used for seat upgrades.

Q18. I have redeemed my promo code, but I need to make changes to my ticket. Will the promo code still be valid?

No, the promo code will no longer be applicable if any changes are made to the ticket after it has been redeemed.

Q19. What is the redemption period for the promo code?

The promo code must be redeemed within three (3) months from the month it was received. For example, if the promo code was received on 1st December or 31st December, it will be valid until 28th February.

Q20. Can I use the promo code for multicity bookings?

No, the promo code is not applicable for multicity bookings.