MALAYSIA AIRLINES STIMULUS CUTI-CUTI MALAYSIA Terms and Conditions

A. Duration

 The Stimulus Cuti-Cuti Malaysia Campaign ("Campaign") is organised by Malaysia Airlines Berhad ("MAB") and will run from 23rd November until 31st December 2020 ("Campaign Period")

B. Eligibility and Participation

- 1. Any person who has fulfilled the criteria below is eligible to participate in this Campaign ("Participant"):
 - a. Malaysians with a valid NRIC;
- 2. The mechanics of the Campaign are as follows:
 - a. Participants will need to sign up as an Enrich member, include their NRIC number, and upload a scan copy of the NRIC to the Enrich profile to claim a discount of up to RM200.
 - b. A maximum of 8 adult and child travelers can be added to the member profile. Scanned NRIC with NRIC number clearly visible of each traveler must be included.
 - c. Only flights booked for travel within Malaysia from **23rd November 2020** until **30th June 2021** will be eligible for this Campaign.
 - d. All flights must be booked on **malaysiaairlines.com/cuticutimalaysia**. Any bookings made via call centre, travel agent, mobile app or website are not eligible for this Campaign.
 - e. The incentive/discount does not apply to infants. It's not necessary to create profiles for infants. Parents/guardian need to add the numbers of infants to be booked at the destination's selection stage. However, a standard fare for infants is applicable.
 - f. A discount of up to RM200 will be applied automatically in the fare on the flight search result page.
 - g. Passengers will also be entitled to 500 Bonus Enrich Miles, which will be credited after the flight.
 - h. Every passenger is only allowed to claim a discount of up to RM200 once. If the total amount payable is less than RM200, the balance amount will be forfeited.
 - i. The amount of discount to be applied is based on fare basis that has been filed. RM50 per sector/leg.
 - j. If there are multiple passengers in a single booking, every passenger will be entitled of up to RM200 discount.
 - k. The discount under this Campaign is not applicable to airport taxes, fuel surcharge, insurance surcharge, freight charges, excess baggage as well as other charges which may be payable or chargeable at any time or any specific airports.

- This Campaign is valid for one-way or return flights on Malaysia Airlines Economy and Business Class normal fares on Malaysia Airlines operated flights only. Not applicable on Firefly, MASwings and codeshare flights. Child discount applies as per the respective fare brand.
- m. All other promotion code or special fares are not entitled under this Campaign.
- n. Any refunds or cancellations are subject to the respective fare rules and cancelation only can be done through our call centre.
- Should any cancellations happen during the booking period, you can book again within the same period after 24 hours once the system has cleared the NRIC number from your Enrich profile.
- p. Malaysia Airlines reserves the right, without prior notice, to cancel the booking or deny boarding even after payment for the booking has been made and ticket has been issued if any abuse of this Campaign is found.
- q. Flight tickets booked under this Campaign shall be subject to MAB's prevailing policies, rules and regulations which shall include the General Conditions of Carriage, a copy of which can be found on www.malaysiaairlines.com.
- r. The discounts under this Campaign are non-refundable and non-exchangeable for cash or kind whether in part or in full.
- s. Other fare conditions and rules apply.

C. General Terms

- 1. All transportation, accommodation, personal costs and/or any other costs and/or related expenses that are incurred to attend/participate in this Campaign are the sole responsibility of the Participants.
- 2. MAB reserves the right to use, reproduce, edit and distribute materials submitted for this Campaign for publication and/or display in any media format and any media channels without obtaining further prior permission and payment of any fees or royalty to the Participant.
- 3. MAB reserves the right to use the Participant's name, images, comments, materials relating to this Campaign and the results of this Campaign for the purpose of any announcement or promotional or marketing purposes in any media format and any media channels without any fee being paid. The Participant shall hold MAB free and harmless from any claims and/or liabilities whatsoever resulting from the usage or the reproduction of the submitted materials by MAB. This clause shall survive the expiration of this (Campaign Period).
- 4. MAB, at its sole and absolute discretion, reserves the right to disqualify any Participant and revoke or forfeit any discounts at any stage of the Campaign without prior notice if:
- (a) The participant is not an eligible Participant;

- (b) The Participant fails to fully comply with the Terms and Conditions stipulated herein;
- (c) Entries are incomplete;
- (d) The Participant breaches any of the Terms and Conditions or other rules and regulations of the Campaign or violates any applicable laws or regulations;
- (e) MAB has, at its sole discretion, any reason whatsoever to believe that such Participant has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
- 5. MAB's decision on matters relating to the Campaign shall be final and absolute. No discussion, correspondence, enquiry, appeal or challenge by any of the Participants in respect of any decision of MAB shall be entertained.
- 6. MAB is entitled to replace the discounts with other items of similar value at any time without any prior notice.
- 7. MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, shall not be liable for any loss or damage whatsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.
- 8. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia.
- 9. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Participant have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.
- 10. MAB reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
- 11. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Contest.
- 12. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.

- 13. By virtue of an entry to the Campaign, the Participants signify their absolute and unconditional acceptance and agreement to all the Terms and Conditions stipulated herein.
- 14. MAB reserves the right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by MAB of the Campaign shall not entitle the Participants to any claim or compensation against MAB, its agents and employees for any and all losses or damages suffered or incurred by the Participants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
- 15. MAB will not be held responsible for any typographical errors or misprint under these Terms and Conditions.