

**MALAYSIA AIRLINES**  
**MHexplorer X Zalora Partnership**  
**Terms and Conditions**

The Terms and Conditions contained herein (these “Terms and Conditions”) shall govern this Campaign and therefore, it is advisable that you read and understand these Terms and Conditions. By joining this Campaign, you are deemed to agree and accept to be bound by these Terms and Conditions.

**A. Organisers and Campaign Period**

MHexplorer X Zalora Partnership (“Campaign”) is organised by Malaysia Airlines Berhad (“MAB”) and will run from 1 September 2021 (0001hrs, GMT+8) to 31 October 2021 (2359hrs, GMT+8) (“Campaign Period”).

**B. Eligibility and Participation:**

1. Any person who has fulfilled all the criteria below is eligible to participate in this Campaign (“Participant”):
  - Aged 18 to 26 years old
  - Students who study in Malaysia
  - Students who successfully sign up as new MHexplorer members within the Campaign Period
2. The following person(s) shall not be eligible to participate in this Campaign:
  - Permanent, contractual & temporary employees of MAB (including those within the Malaysia Aviation Group Berhad) and their immediate family members.

**C. The mechanics of the Campaign are as follows:**

Upon successful signup Malaysia Airlines will be sending the Zalora promo code to the MHexplorer members via email.

**D. Zalora promo codes’ terms and conditions:**

**NEW ZALORA CUSTOMERS [NC]:**

- Promo: 28% off + 10% cashback min spend RM170.
- Dates: 1 September to 31 October 2021
- Voucher Code + Cashback Terms & Conditions:
  - Valid only at [www.zalora.com.my](http://www.zalora.com.my) / ZALORA mobile app.
  - Valid till 31/10/2021, 11.59pm.
  - Minimum discount cap for Cashback is RM 170.
  - Valid for ZALORA items only.
  - Valid for a single usage per new user only.
  - Free delivery is applicable.
  - Shipping policies set out at <https://support-my.zalora-ops.com/en/support/solutions/76000002695> will apply to all orders.
  - Not valid with other voucher code and promotions, unless otherwise stated.

- Brand and item exclusions apply as set out at <https://support-my.zalora-ops.com/en/support/solutions/articles/76000017871-brand-exclusions>
- ZALORA reserves the right to change the terms and conditions or cancel any promotions at any time without prior notice.
- The Terms of Service as set out at <https://www.zalora.com.my/terms-of-use/> shall apply to all users of the voucher code.
- Cashback earning is calculated from the price of the item after discount, where the amount of cashback earned depends on the current promotion.
- Cashback shall not be available immediately after purchase. It shall be deposited into your account's cashback only after delivered orders are confirmed manually or refund/exchange period has passed.
- The earned cash back can only be utilized on ZALORA mobile app and shall be valid only for the period of 90 days.
- Full terms and conditions on cash back set out at <https://support-my.zalora-ops.com/en/support/solutions/76000003314> will apply to all uses, earning and burning of cashback.

**EXISTING ZALORA CUSTOMERS [EC]:**

- Promo: RM44 off + 10% cashback min spend RM190
- Dates: 1 September to 31 October 2021.
- Voucher Code + Cashback Terms & Conditions:
  - Valid only at [www.zalora.com.my/](http://www.zalora.com.my/) / ZALORA mobile app.
  - Valid till 31/10/2021, 11.59pm.
  - Valid with a minimum discount cap for Cashback is RM 190.
  - Valid for ZALORA items only.
  - Free delivery is only applicable on paid price of RM99 and above for Malaysia and RM200 and above for Brunei.
  - Shipping policies set out at <https://support-my.zalora-ops.com/en/support/solutions/76000002695> will apply to all orders.
  - Not valid with other voucher code and promotions, unless otherwise stated.
  - Brand and item exclusions apply as set out at <https://support-my.zalora-ops.com/en/support/solutions/articles/76000017871-brand-exclusions>
  - ZALORA reserves the right to change the terms and conditions or cancel any promotions at any time without prior notice.
  - The Terms of Service as set out at <https://www.zalora.com.my/terms-of-use/> shall apply to all uses of the voucher code.
  - Cashback earning is calculated from the price of the item after discount, where the amount of cashback earned depends on the current promotion.
  - Cashback shall not be available immediately after purchase. It shall be deposited into your account's cashback only after delivered orders are confirmed manually or refund/exchange period has passed.
  - The earned cash back can only be utilized on ZALORA mobile app and valid only for the period of 6 months.
  - Full terms and conditions on cash back set out at <https://support-my.zalora-ops.com/en/support/solutions/76000003314> will apply to all uses, earning and burning of cashback.

**E. General Terms**

1. MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, shall not be liable for any loss or damage whatsoever and howsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.
2. These Terms and Conditions shall be construed, governed and interpreted in accordance with the laws of Malaysia.
3. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Participant have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.
4. MAB reserves the full right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
5. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By virtue of an entry to the Campaign, the Participants signify their absolute and unconditional acceptance and agreement to all these Terms and Conditions stipulated herein.
8. MAB reserves the absolute right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by MAB of the Campaign shall not entitle the Participants to any claim or compensation against MAB, its agents and employees for any and all losses or damages suffered or incurred by the Participants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
9. MAB will not be held responsible in any way whatsoever for any typographical errors or misprint under these Terms and Conditions.