

MALAYSIA AIRLINES MHexplorer Back to Campus 2021 Terms and Conditions

The Terms and Conditions contained herein (these "Terms and Conditions") shall govern this Campaign and therefore, it is advisable that you read and understand these Terms and Conditions. By joining this Campaign, you are deemed to agree and accept to be bound by these Terms and Conditions.

A. Organisers and Campaign Period

MHexplorer Back to Campus ("Campaign") is organised by Malaysia Airlines Berhad ("MAB") and will run from 18 February 2021 (0001hrs, GMT+8) to 18 April 2021 (2359hrs, GMT+8) ("Campaign Period").

B. Eligibility and Participation

- 1. Any person who has fulfilled all the criteria below is eligible to participate in this Campaign ("Participant"):
 - Aged 18 to 26 years old
 - Students who study in Malaysia
 - Students who successfully sign up as new MHexplorer members within the Campaign Period
- 2. The following person(s) shall not be eligible to participate in this Campaign:
 - Permanent, contractual & temporary employees of MAB (including those within the Malaysia Aviation Group Berhad) and their immediate family members.

C. The mechanics of the Campaign are as follows:

- a) To be a Participant, students must sign up as a MHexplorer member via the link at malaysiaairlines.com/mhexplorer. Meanwhile if the student is an existing Enrich member, he/she may proceed to log in to complete the registration process.
- b) Once the Participant has successfully registered as a MHexplorer member, 300 Enrich Bonus Miles will be credited into the Enrich account.
- c) MAB has the absolute right to cancel the MHexplorer membership account if Participant makes any attempt, whether successful or otherwise, to undermine and/or circumvent the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.



Enrich Bonus Miles

- a) The 300 Enrich Bonus Miles will be credited into the Participant's Enrich account respectively once the MHexplorer registration is successful and received within the Campaign Period.
- b) The 300 Enrich Bonus Miles once received into the Enrich account of the Participant shall be valid for a period of one (1) year only from the month and year it is credited.
- c) The Enrich Bonus Miles awarded to Participant are not transferable, redeemable for cash or exchangeable for any other gift whether in part or in full
- d) Extension of Enrich Bonus Miles is allowed once, for 12 months from the month they are set to expire via Malaysia Airlines Call Centre or by visiting your nearest Malaysia Airlines ticket office. A rate of MYR0.02 per Mile and an administration charge of MYR40 will be charged for the extension of expired Miles.
- e) Existing MHExplorer members who sign-up again as a new MHexplorer member under a different name and email address for the purpose of this Campaign, will automatically be disqualified and will not be eligible for the Enrich Bonus Miles.
- f) Participant shall settle any claim, dispute or question arising in connection with the redemption of the Enrich Bonus Miles directly with Enrich.
- g) Should any dispute arise, the decision by MAB, will be final. MAB reserves the right to forfeit the Enrich Bonus Miles based on its sole and absolute discretion.
- h) Failure to redeem these Enrich Bonus Miles within the manner and period stipulated in these Terms and Conditions will result in forfeiture of the Enrich Bonus Miles and Participant will have no claim whatsoever against MAB, its agents and/or employees.
- i) Enrich by Malaysia Airlines ("Enrich") has the absolute right to cancel the Enrich membership account if such member has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
- j) For more details on Enrich Miles redemption, please visit www.malaysiaairlines.com/enrich
- k) Other general Enrich Terms and Conditions apply.

D. General Terms

1. MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, shall not be liable for any loss or damage whatsoever and howsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.



- 2. These Terms and Conditions shall be construed, governed and interpreted in accordance with the laws of Malaysia.
- 3. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Participant have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.
- 4. MAB reserves the full right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
- 5. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign.
- 6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
- 7. By virtue of an entry to the Campaign, the Participants signify their absolute and unconditional acceptance and agreement to all these Terms and Conditions stipulated herein.
- 8. MAB reserves the absolute right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by MAB of the Campaign shall not entitle the Participants to any claim or compensation against MAB, its agents and employees for any and all losses or damages suffered or incurred by the Participants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
- 9. MAB will not be held responsible in any way whatsoever for any typographical errors or misprint under these Terms and Conditions.