

TERMS AND CONDITIONS

Redemption of Enrich SEGi e-Voucher

1. The Redemption of Enrich SEGi Redemption e-Voucher is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to "Organizer")

And

SEGi International Group Sdn Bhd (Registration 199301027763 (282501-T)) a company incorporated in Malaysia and having its registered office at 6th Floor, SEGi University, No.9, Jalan Teknologi, Taman Sains Selangor, Kota Damansara, PJU 5, 47810, Petaling Jaya, Selangor, Malaysia. (Hereinafter referred to as "SEGi")

Redemption Period : 01 September 2021 – 31 August 2023 (11:59 PM, Malaysia Time)
Usage Period : **Six (06) months from date of successful redemption**

[A] Redemption of Enrich SEGi e-Voucher

1. The Enrich SEGi e-Voucher is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points required for this campaign are as below :
 - 4,000 Enrich Points** for one (1) x **Enrich SEGi RM50 e-Voucher**
 - 8,000 Enrich Points** for one (1) x **Enrich SEGi RM100 e-Voucher**
 - 40,000 Enrich Points** for one (1) x **Enrich SEGi RM500 e-Voucher**
3. The campaign period is as follow:
 - **Redemption period** : **01 September 2021 – 31 August 2023**
 - **Usage period** : **Six (06) months from date of successful redemption**
4. The Enrich SEGi e-Voucher can only be redeemed at Enrich Online (www.enrich.malaysiaairlines.com) and may not be redeemed or purchased with cash or credit card directly at any participating SEGi's campuses.
5. Once redeemed, the Enrich SEGi e-Voucher is non-transferable, non-refundable and cannot be exchanged for cash in part or full.
6. The appropriate number of Enrich Points will be deducted from the member's Enrich account and will not be refunded under any circumstances. Once the Enrich SEGi n e-Voucher has been redeemed, it is considered utilized even if not used.
7. Enrich Member must have sufficient Points in their Enrich account to redeem the Enrich SEGi e-Voucher. In the event, member do not have sufficient Points, the redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Points term only; no Points + Cash terms is allowed.

9. There is no limit to the number of Enrich SEGi e-Voucher (s) to be redeemed if Enrich Points are sufficient in member's account.
10. Once redemption is successful, a Redemption Confirmation Order Email containing the steps to retrieve and utilize the Enrich SEGi e-Voucher will be sent to the member's registered email address in the Enrich profile.

[B] Usage of Enrich SEGi e-Voucher

1. The Enrich SEGi e-Voucher (s) is valid at participating campuses of SEGi in Malaysia and can be used one-time only.
2. Maximum redemption of up till RM500 worth of value is allowed. Combination of multiple Enrich SEGi e-Voucher is allowed in a single transaction.
3. The Enrich SEGi e-Voucher is redeemable for payment on **Course Registration Fees** only and valid for all programme courses.
4. In order to utilize the Enrich SEGi e-Voucher (s), Enrich member is required to follow the steps in the Redemption Confirmation Order Email (including to download Malaysia Airlines (MH) mobile application from Apple App Store & Google Play Store). The e-Voucher will be loaded onto the MH mobile app under MHvoucher section.
5. Enrich member is responsible to pay any difference of the total bill over and above the amount of Enrich SEGi e-Voucher redeemed by cash or credit card that is accepted at SEGi's campuses. Other payment types such as e-wallet is subject to the acceptance at SEGi's campuses.
6. The "Redeem" tab on the Enrich SEGi e-Voucher can be swiped **ONCE only**. The Enrich SEGi e-Voucher is considered used once the 'Redeem' tab is selected. This action cannot be reversed.
7. The Enrich SEGi e-Voucher (s) is good for a one-time purchase only.
8. No minimum purchase is required to redeem the Enrich SEGi e-Voucher
 - If the total purchase is less than the value of Enrich SEGi e-Voucher, no refunds will be allowed.
 - If the total purchase is more than the value of the Enrich SEGi e-Voucher, member is required to top-up and pay any difference by cash/credit card that is accepted at SEGi's campuses.
7. There will be no re-issuance of the Enrich SEGi e-Voucher upon the expiry date. No replacements or extension will be allowed for expired or lost e-Voucher.
8. The Enrich SEGi e-Voucher is not valid in conjunction with any other promotions, discounts, and vouchers that is organized by SEGi's campuses
9. The Organizer and SEGi reserves the right to cancel or modify any order or revoke the use of the Enrich SEGi e-Voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
10. The Organizer and SEGi will not be liable and/or be required to offer refund, replacement of SEGi e-Voucher, discounts, credits, cash or otherwise compensate customers for:
 - Incorrectly redeeming this digital voucher;
 - discontinued or cancelled digital voucher;
 - improper use of, or inability to redeem, a digital voucher; or
 - the inability to use a digital voucher due to technical issues
11. Member to contact SEGi at +6011 1660 0808 for any programme or campuses inquiries.
12. Member may email Enrich at enrich@malaysiaairlines.com to report any issues pertaining to the Enrich SEGi e-Voucher redemption.
13. All queries will be accepted within two (2) months after the campaign ended.

14. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and SEGi. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for SEGi's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members
4. The Organizer and SEGi reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation.
All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.