



TERMS AND CONDITIONS
Redeem Enrich Miles for Flower Chimp Voucher Codes

1. The Redeem Enrich Miles for Flower Chimp Voucher Codes is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X)) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to “Organizer”)

And

Limitless Technology Sdn Bhd (Registration 1187135-P), a company incorporated in Malaysia and having its registered office at Unit 19-1, 1 Mont Kiara, Jalan Mont Kiara, 50480 Kuala Lumpur, Malaysia (hereinafter referred to as “Partner”)

Redemption Period: 9 December 2020 to 20 June 2021 (11:59 PM, Malaysia Time)

Usage Period : 9 December 2020 to 20 June 2021 (11:59 PM Malaysia Time).

[A] Redemption of Flower Chimp Voucher Codes

1. The Flower Chimp Voucher Code (s) is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Miles required specified in the campaign terms and conditions.
2. The amount of Enrich Miles for this campaign is 2,000 Enrich Miles for one (1) x RM 20 Flower Chimp Voucher Code
3. The campaign period is as follow:
 - **Redemption period: 9 December 2020 – 20 June 2021**
 - **Usage period : 9 December 2020 – 20 June 2021**
4. The Flower Chimp Voucher Code (s) can only be redeemed at Enrich Online (www.enrich.malaysiaairlines.com) and may not be redeemed or purchased with cash or credit card directly at Flower Chimp website.
5. Once redeemed, the Flower Chimp Voucher Code (s) is non-refundable and cannot be exchanged for cash in part or full. However, the Flower Chimp Voucher Code (s) is transferable and may be utilized by Enrich member’s family and/or friends.
6. The appropriate Enrich Miles will be deducted from the member’s Enrich account and will not be refunded under any circumstances. Once the Flower Chimp Voucher Code (s) has been redeemed, it is considered utilized even if not used.
7. Enrich Member must have sufficient Miles in their Enrich account to redeem the Flower Chimp Voucher Code (s). In the event, member do not have sufficient miles, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Miles term only; no Miles + Cash terms is allowed.
9. There is no limit to the number of Flower Chimp Voucher Code (s) to be redeemed as long as Enrich Miles are sufficient in member’s account.
10. Once redemption is successful, a Redemption Confirmation Order Email containing the Flower Chimp Voucher Code (s) will be sent to the member’s registered email address in the Enrich profile.
11. Redemption for this Flower Chimp Voucher Code (s) is subject to availability.

[B] Usage of Flower Chimp Voucher Codes

1. The Flower Chimp Voucher Code (s) is valid at Flower Chimp website at www.flowerchimp.com and can be used one-time only.

2. Only one (1) Flower Chimp Voucher Code is allowed to use in a single transaction.
3. No minimum purchase is required to utilize the Flower Chimp Voucher Code
 - i. If the total purchase is less than the value of the Flower Chimp Voucher Code, no refunds will be allowed.
 - ii. If the total purchase is more than the value of the Flower Chimp Voucher Code, member is required to top-up and pay the balance.
4. Purchases made with Flower Chimp Voucher Code (s) are not refundable/exchangeable.
5. There will be no re-issuance of the Flower Chimp Voucher Code (s) upon the expiry date. No replacements or extension will be allowed for expired or lost Voucher Code.
6. The Flower Chimp Voucher Code is valid in conjunction with any other promotions, discounts, and vouchers that is organized by Partner.
7. Partner and Organizer reserves the right to cancel or modify any order or revoke the use of the Flower Chimp Voucher Code (s) for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
8. Partner and Organizer will not be liable and/or be required to offer refund, replacement of Flower Chimp Voucher Code (s), discounts, credits, cash or otherwise compensate customers for:
 - Incorrectly redeeming this Voucher Code (s);
 - discontinued or cancelled Voucher Code (s);
 - improper use of, or inability to redeem, Voucher Code (s); or
 - the inability to use an e-Voucher due to technical issues
9. Organizer will not be liable for any damage to goods or items purchased at Flower Chimp website.
10. Member to contact Partner Customer Service at **+603 3099 2323** or **info@flowerchimp.com** to report on any damage or product purchase related matters.
11. Member may email Enrich at enrich@malaysiaairlines.com to report any issues pertaining to the Flower Chimp Voucher Code (s) redemption.
12. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Partner. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Partner's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer and Partner reserves the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
4. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies

between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.

6. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

