

Terms & Conditions

Redemption of Enrich Points at The Lounge in Skypark Terminal (by using Enrich The Lounge RM50 e-Voucher)

1. The Redemption of Enrich Points at The Lounge in SkyPark Terminal is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred as (“Organizer”)

And

SkyPark FBO Malaysia Sdn Bhd (Company No. 819380-P/200801018084), a company having its registered office at B-30-1, The Ascent Paradigm No.1, Jalan SS7/26A, Kelana Jaya, 47301 Petaling Jaya, Selangor Darul Ehsan, Malaysia (hereinafter referred as “SkyPark FBO”).

2. The Lounge in Skypark Terminal is a new lounge facility managed by SkyPark FBO Malaysia Sdn Bhd. It is located at the domestic departure hall of Skypark Terminal, Sultan Abdul Aziz Shah Airport.
3. Effective **18th March 2021 until 17th March 2022**, Enrich members flying on Firefly operated flights (including MH 5000 flight series operated by Firefly) may use their redeemed Enrich The Lounge RM50 e-Voucher as a mode of payment to access The Lounge.
4. Enrich members who wish to enter The Lounge must hold a valid Firefly boarding pass (digital or hard copy) including MH5000 flight series operated by Firefly travelling on that day and must present the redeemed Enrich The Lounge RM50 e-Voucher(s) on MH Mobile App, supported with his/her physical/digital Enrich card.
5. Enrich members will be able to redeem the Enrich The Lounge RM50 e-Voucher (s) through Enrich Online at <https://www.enrich.malaysiaairlines.com> and may not be redeemed or purchased with cash or credit card directly at The Lounge.
6. Enrich members will receive an email upon successful redemption with steps on how to retrieve the e-voucher code from the MH Mobile App. The e-voucher will be loaded onto the MH Mobile App under MHvoucher section.
7. One (1) Enrich The Lounge RM50 e-Voucher admits one person only to The Lounge. Children (02-12 years) will also require Enrich The Lounge RM50 e-Voucher to access The Lounge.
8. The Enrich The Lounge RM50 e-Voucher may be used by the Enrich member travelling with family/friends on the same flight and date. The appropriate number of e-Voucher (s) per person must be presented before admission to the lounge.
9. The Enrich The Lounge RM50 e-Voucher is only available in a denomination of RM50 and each voucher redemption requires 5,000 Enrich Points. Enrich reserves the right to revise the Enrich Points required to redeem an e-voucher.
10. The Enrich The Lounge RM50 e-Voucher (s) is valid for six (6) months from the date of issue. The validity of the Enrich The Lounge RM50 e-Voucher (s) cannot be extended and once expired, shall be void.
11. The Enrich The Lounge RM50 e-Voucher redemption will be subject to the RM 50 Voucher redemption terms and conditions at <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
12. Enrich members must have sufficient Enrich Points in their Enrich Account to redeem the Enrich The Lounge RM50 e-Voucher.

- a. All Enrich Points required for the redemption must be earned by the same member under the same account number. Redemption request must be made by the Enrich account holder. Redemption request from parties' other than the member, including nominees will not be processed.
 - b. Once redeemed, the appropriate number of Enrich Points will be deducted from the member's Enrich account and is not refundable under any circumstances.
 - c. There will be no limitation to the quantity of voucher(s) redeemable per member for access to The Lounge as long as they have sufficient Enrich Points in their account.
 - d. The Enrich The Lounge RM50 e-Voucher, once issued, shall be deemed to fully utilized, is non-refundable, and may not be exchanged for cash. The Enrich The Lounge RM50 e-Voucher (s) also cannot be exchanged or substituted for any other promotions offered by Malaysia Airlines or The Lounge.
- ~~13.~~ The Enrich The Lounge RM50 e-Voucher (s) is non transferable.
14. Enrich is not liable for The Lounge's failure or delay in providing the product or service to Enrich members
15. Redemption for this e-voucher is subject to availability
16. All other applicable Enrich terms and conditions shall apply. Please visit www.malaysiaairlines.com

General info on The Lounge:

- Operating hours: 0700LT – 1800LT, daily (subject to Government ruling)
- Contact number: +603 7846 2380