



TERMS AND CONDITIONS
Redeem Enrich Points for Photobook e-Vouchers

1. The Redeem Enrich Points for Photobook e-Voucher is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X)) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to "Organizer")

And

Photobook Worldwide Sdn Bhd (Registration 1187135-P), a company incorporated in Malaysia and having its registered office at Unit 19-1, 1 Mont Kiara, Jalan Mont Kiara, 50480 Kuala Lumpur, Malaysia (hereinafter referred to as "Partner")

Redemption Period: 19 February 2021 to 18 February 2022 (11:59 PM, Malaysia Time)

Usage Period : 19 February 2021 to 18 February 2022 (11:59 PM Malaysia Time).

[A] Redemption of Photobook e-Voucher

1. The Photobook e-Vouchers are available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign is 3,500 Enrich Points for one (1) x Flat RM90 + 30% Off Additional Pages, Upgrades & Accessories for Selected Premium Layflat Photo Books voucher code.
3. The campaign period is as follow:
 - a. **Redemption period: 19 February 2021 to 18 February 2022**
 - b. **Usage period : 19 February 2021 to 18 February 2022**
4. The Photobook e-Voucher (s) can only be redeemed at Enrich Online (www.enrich.malaysiaairlines.com) and may not be redeemed or purchased with cash or credit card directly at Photobook website or mobile app.
5. Once redeemed, the Photobook e-Voucher (s) is non-refundable and cannot be exchanged for cash in part or full. However, the Photobook e-Voucher (s) is transferable and may be utilized by Enrich member's family and/or friends.
6. The appropriate Enrich Points will be deducted from the member's Enrich account and will not be refunded under any circumstances. Once the Photobook e-Voucher (s) has been redeemed, it is considered utilized even if not used.
7. Enrich Member must have sufficient Points in their Enrich account to redeem the Photobook e-Voucher. In the event, member do not have sufficient Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Points term only; no Points + Cash terms is allowed.
9. There is no limit to the number of Photobook e-Voucher(s) to be redeemed as long as Enrich Points are sufficient in member's account.
10. Once redemption is successful, a Redemption Confirmation Order Email containing the Photobook e-Voucher will be sent to the member's registered email address in the Enrich profile.
11. Redemption for this Photobook e-Voucher (s) is subject to availability.

[B] Usage of Photobook e-Voucher

1. The Photobook e-Voucher (s) is valid to use at Photobook website at www.photobook.com.my for shipping within Malaysia only.
2. The Photobook e-Voucher (s) can be used one-time only.
3. The Photobook e-Voucher entitles Enrich Member to flat rate RM90 + 30% Off additional pages, upgrades & accessories. Applicable for products with SKU code: LF-SLC86, LF-SSC88, LF-MPC811, LF-MLC1185, LF-LSC1111, LF-NLSC1212, LF-LLC1410, & LF-NLLC1411 only.
4. Only one (1) Photobook e-Voucher is allowed to use in a single transaction.
5. The Photobook e-Voucher (s) cannot be used in exchange for cash; conjunction with any other discounts, promotional codes, gift certificates, group buying vouchers, prepaid vouchers, shipping fees and other offers that are organized by Partner.
6. No minimum purchase is required to utilize the Photobook e-Voucher (s)
 - i. If the total purchase is less than the value of the Photobook e-Voucher, no refunds will be allowed.
 - ii. If the total purchase is more than the value of the Photobook e-Voucher, member is required to top-up and pay the balance.
7. Purchases made with Photobook e-Voucher (s) are not refundable/exchangeable.
8. Please see Photobook Worldwide (Partner) Return Policy. Photobook Worldwide is not responsible for Enrich member's generated mistakes. If there is a production/book issue, Photobook Worldwide will assess the condition of the item(s), and at our sole discretion will decide to either repair or replace the product(s) that does not meet the warranty or condition. Promotional offer discounts are not eligible for credit or a refund.
9. Photobook Worldwide does NOT accept any amendments or changes to be made to the file ONCE the file is uploaded. Therefore, it is the Enrich member's responsibility to check the proofs thoroughly before uploading their book for processing.
10. There will be no re-issuance of the Photobook e-Voucher (s) upon the expiry date. No replacements or extension will be allowed for expired or lost Voucher Code.
11. Partner and Organizer reserves the right to cancel or modify any order or revoke the use of the Photobook e-Voucher (s) for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
12. Partner and Organizer will not be liable and/or be required to offer refund, replacement of Photobook e-Voucher (s), discounts, credits, cash or otherwise compensate customers for:
 - a. Incorrectly redeeming this Voucher Code;
 - b. discontinued or cancelled Voucher Code;
 - c. improper use of, or inability to redeem, Voucher Code; or
 - d. the inability to use an e-Voucher due to technical issues
13. Organizer will not be liable for any damage to goods or items purchased at Photobook website.
14. Member may see Photobook Worldwide's Support Page in case any assistance is required.
15. Member to contact Partner Customer Service at support-my@photobookworldwide.com to report on any damage or product purchase related matters.
16. Member may email Enrich at enrich@malaysiaairlines.com to report any issues pertaining to the Photobook e-Voucher (s) redemption.
17. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Partner. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Partner's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer and Partner reserves the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
4. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
6. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.