



# 50% Bonus Enrich Points Domestic and International Flight Campaign

## Campaign

### Terms and Conditions

1. 50% Bonus Enrich Points Domestic and International Flight Campaign (“Promotion”) is open to all Malaysia Airlines Enrich members (“Enrich Members”) who purchase full fare ticket(s) for travel on Economy Class or Business Class on pure Malaysia Airlines operated flights to/from Domestic and selected International destinations.
2. This promotion is available at [malaysiaairlines.com](http://malaysiaairlines.com), Malaysia Airlines App, Malaysia Airlines Contact Centre, Malaysia Airlines Ticket Office(s) and Travel Agents.
3. Non-member can register for membership via Malaysia Airlines app or at <https://www.malaysiaairlines.com/enrich-portal/user-registration.html> with code **ENRSAVE** and must register before purchasing flight ticket (s).
4. Enrich Members will be entitled to **earn 50% Bonus Enrich Points on Domestic and selected International destinations** subject to the terms of the Promotion herein (“Bonus Enrich Points”).
5. This Promotion is valid upon purchase of a full fare ticket for one-way/return journey on pure Malaysia Airlines operated flights only to/from Domestic and selected International destinations with ticket(s) issued on a MH (232) ticket document.
6. The list of Promotion period and routes for each destination respectively are as follows:

#### DOMESTIC

**Booking Period : 01 November 2021 – 30 November 2021**

**Travel Period : 01 November 2021 – 21 April 2022**

<b>Booking Period</b> (“Booking and Ticketing Period”)	<b>Travel Period</b> (“Travel Period”)	<b>Destination</b>
1 November 2021 – 30 November 2021	1 November 2021 – 21 April 2022	ALL Domestic Flight
<b>Region</b>	<b>To/From</b>	<b>Route</b>
Malaysia (Peninsular Malaysia, Sarawak and Sabah)	Kuala Lumpur	Alor Setar/ Johor Bahru/ Kota Bahru/ Kuala Terengganu/ Kuantan/ Langkawi/ Penang/

		Bintulu/ Kuching/ Miri/ Sibu/ Kota Kinabalu/ Labuan/ Sandakan/ Tawau
	Penang	Kuching/ Kota Kinabalu/
	Johor Bharu	Langkawi
Within Sarawak	Within Sarawak	Bintulu/ Kuching/ Miri/ Sibu/
Within Sabah	Within Sabah	Kota Kinabalu/ Labuan/ Sandakan/ Tawau

#### INTERNATIONAL

**Booking Period : 19 November 2021 – 30 November 2021**

**Travel Period : 19 November 2021 – 21 April 2022**

<b>Booking Period ("Booking and Ticketing Period")</b>	<b>Travel Period ("Travel Period")</b>	<b>Destination</b>
19 November 2021 – 30 November 2021	19 November 2021 – 21 April 2022	Selected International Flight
<b>Region</b>	<b>To/From</b>	<b>Route</b>
UK	Kuala Lumpur	London
ASEAN	Kuala Lumpur	Singapore/ Bangkok/ Phuket/ Denpasar/ Jakarta
South Asia	Kuala Lumpur	Kathmandu/ Colombo
Australia	Kuala Lumpur	Sydney/ Melbourne



7. Enrich Members will earn 50% Bonus Enrich Points over and above the Enrich Points earned for a completed Domestic and selected International journey.
8. This Bonus Enrich Points earned under this Promotion shall not contribute towards the accumulation of Elite Points required to qualify or maintain Elite Status.
9. This Bonus Enrich Points campaign does not apply to Elite Tier Points.
10. This Bonus Enrich Points will not apply to tickets redeemed with Enrich Points, Points + Cash redemption, redemption upgrade, MHUpgrade, Last Minute Upgrade, complimentary tickets or any form of upgrade.
11. This Bonus Enrich Points will not apply to airline staff tickets, agent discounted tickets using ATR (Air Travel Authority) and form of discounted tickets. The campaign is only applicable to tickets purchased on full commercial fares.
12. The Bonus Enrich Points earned under this Promotion is not valid on MH3000, MH4000, MH5000, MH8000, MH9000 series, oneworld partner airlines, MASwings, Firefly, codeshare flights or flight jointly operated by other airlines.
13. This Promotion is only applicable for travel with the following eligible subclasses:

Class of Travel	Eligible Booking Class
Business Class	J C, D, Z
Economy Class	Y, B, H K, M, L, V S, N, Q, O, G

14. There is no limit to the number of Bonus Enrich Points earned during this Promotion period.
15. The Bonus Enrich Points will be credited to the Enrich member's Account only after the member completes the journey, subject to fare class and flight eligibility.
16. The Bonus Enrich Points will be credited to the Enrich Member's account within fourteen (14) days after the end of this Campaign Period.
17. For any missing Points claim request, Bonus Enrich Points would be credited to the Enrich Member's account within six (6) to eight (8) weeks after the end of this Promotion ("Bonus Enrich Points Credit Period"). Any claim submitted after 6 months (180 days) will not be eligible.
18. Travel Date Change
  - Changes to travel date allowed within the booking and ticketing period subject to the fare rules of the ticket purchased.
  - Changes of travel date to an earlier or later flight or upsell to a higher fare class from the original date of travel booked is allowed provided the changes are made within the booking and ticketing promotion period as stated below:
    - **Domestic Destination**  
Booking/Ticketing Period : 01 November 2021 – 30 November 2021  
Travel Period : 01 November 2021 – 21 April 2022



- **International Destination**

Booking/Ticketing period : 19 November 2021 – 30 November 2021

Travel Period : 19 November 2021 – 21 April 2022

- Change of travel date to an earlier date of travel or upsell to higher fare class from the original date after the campaign's booking/ticketing period is NOT allowed.
  - Members will not be eligible for the Bonus Enrich Points if date of travel is changed to an earlier flight from the original booking date after the promotion booking period is over.
  - Change of travel to a later date of travel from the original date purchased after the booking period, is allowed only on the same fare/booking class purchased and travel must be within the booking and ticketing promotion travel period. Changes will be subject to the fare rules purchased in terms of penalties and other relevant charges, if any.
  - Upsell to a higher fare/booking class for a change of travel to a later date of travel from the original date purchased after the booking period, is NOT allowed.
  - Ticket (s) purchased before this Promotion and rebooked with ticket reissued during this Promotion booking and ticketing period will not be eligible for the Bonus Enrich Points.
  - Enrich members who do not turn-up for the flight (NO-SHOW) upon check-in and did not complete the journey will not be eligible for Bonus Enrich Points.
  - Enrich members who are not able to complete the journey booked during the promotion travel period and use the ticket for travel after the travel period will not be eligible for Bonus Enrich Points.
19. This Promotion shall not be used in conjunction with any other promotional offer by Enrich or Malaysia Airlines Berhad ("Malaysia Airlines").
  20. Flights that are not eligible for Enrich Points will not earn Bonus Enrich Points or Elite Points.
  21. The flight (s) booked under this Campaign shall NOT contribute towards the accumulation of Elite Points required to qualify or upgrade to Enrich Elite tier status for year 2021.
  22. This Bonus Enrich Points campaign does not apply to Elite Points.
  23. This Bonus Enrich Points campaign does not apply to Elite Tier Bonus points accorded to respective top tier status.
  24. By joining this Promotion, it is deemed that Enrich Members have read and agreed to these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the Bonus Enrich Points at Malaysia Airlines' absolute discretion.
  25. Bonus Enrich Points cannot be exchanged or sold for cash.
  26. All other rules and regulation including Malaysia Airlines's General Terms and Conditions and Enrich Terms and Conditions shall apply.
  27. Malaysia Airlines shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the member.
  28. Malaysia Airlines reserves the right to cancel, suspend, postpone or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement or extension by Malaysia Airlines of the Promotion shall not entitle Enrich Members to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages



suffered or incurred by the Enrich Members as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.

29. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the bonus Enrich Points offered or forfeited.
30. Malaysia Airlines reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior notice.
31. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.
32. Malaysia Airlines shall ensure that the collection, use and disclosure of the Enrich Members personal data in their participation of this Promotion are consistent with the Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed in under this Promotion is obtained voluntarily and with your consent. Malaysia Airlines shall ensure that under no circumstances is the collected data, disclosed or sold or passed on to third-parties for any reason. However, Malaysia Airlines may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Malaysia Airlines affiliates and subsidiaries or in circumstances specified in the Malaysia Airlines Personal Data Privacy Policy as published at <https://www.malaysiaairlines.com/my/en/footer/privacy-policy.html>. Malaysia Airlines should not be held liable for any damage caused as a result of the collection, use, disclosure, loss, misuse, modification, unauthorised or accidental access, alteration or destruction of your personal data unless the actions of Malaysia Airlines were deliberate or grossly negligent.
33. If any matter arises which are not covered in these Terms and Conditions, they will be determined solely by Malaysia Airlines.
34. This Promotion, the utilisation of Enrich Points and the redemption of tickets, are further subject to other standard reservations and ticketing rules and regulations including but not limited to, General Conditions of Carriage, Malaysia Airlines rules and regulations, and Enrich Terms and Conditions. Enrich Members must read these applicable standards, rules and regulations together with these Terms and Conditions. If there is any inconsistency between the applicable standards, rules and regulations and with these Terms and Conditions, these Terms and Conditions shall prevail.
35. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Members agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
36. If Participants have any queries regarding the Promotion, please contact Malaysia Airlines (Enrich) via:
  - Log in to your Enrich Online account at [enrich.malaysiaairlines.com](https://enrich.malaysiaairlines.com);
  - Call the Malaysia Airlines Contact Centre at 1 300 88 3000 (within Malaysia) or +603 7843 3000 (outside Malaysia) or,
  - Visit nearest Malaysia Airlines ticketing office.