



Enrich Merdeka Special 62% Bonus Miles TERMS AND CONDITIONS

1. This Enrich Merdeka Special 62% Bonus Miles Campaign (“Promotion”) is open to all Malaysia Airlines Enrich members (“Enrich Members”) who travel Economy, Business Class and Business Suite on Malaysia Airlines operated flights from / to Kuala Lumpur on all destinations.
2. Enrich Members will be entitled to earn Enrich Merdeka Special 62% Bonus Miles subject to the terms and conditions of the Promotion herein (“Bonus Miles Campaign”).
3. This Promotion is valid for flight bookings made and ticketed from **04 - 13 September 2019** (“Book Period”) and travel between **04 September 2019 - 15 August 2020** (“Travel Period”).
4. The Booking Period will start at **00:00 on 04 September 2019, Malaysia local time (GMT +8)** and will end at **23:59 on 13 September 2019, Malaysia local time (GMT +8)**

Booking and Ticketing period : 04 - 13 September 2019

Travel period : 04 September 2019 – 15 August 2020

Region	To/From	Route
Malaysia	Kuala Lumpur	Kuantan Penang Langkawi Kuala Terengganu Johor Bharu Kota Bharu Alor Setar Kuching Bintulu Miri Labuan Sibu Kota Kinabalu Sandakan Tawau
	Kuching	Kota Kinabalu Miri
	Kota Kinabalu	Sandakan Tawau
ASEAN	Kuala Lumpur	Bandar Seri Begawan Jakarta Kuala Namu Denpasar

		Surabaya Manila Bangkok Phuket Phnom Penh Hanoi Saigon Yangon Singapore
	Kuching	Singapore
North Asia	Kuala Lumpur	Seoul Osaka Tokyo
	Kota Kinabalu	Tokyo
China	Kuala Lumpur	Beijing Chongqing Fuzhou Guangzhou Haikou Xiamen Shanghai Hong Kong Taipei Nanjing
	Kota Kinabalu	Shanghai Taipei
South Asia	Kuala Lumpur	Delhi Bombay Chennai Hyderabad Banglore Cochin Dhaka Colombo Kathmandu
Australia	Kuala Lumpur	Sydney Melbourne Brisbane Adelaide Perth
	Kota Kinabalu	Perth
	Kuala Lumpur	Auckland
United Kingdom	Kuala Lumpur	London



5. The Booking start and end period will follow **Malaysia local time (GMT +8)** as per the dates above.
6. Bookings made and ticketed prior to this promotion period will NOT be eligible for this Bonus Miles. No appeals will be entertained to allow this.
7. This promotion is not valid for flight (s) that is ticketed before the booking period and rebooked/reissued during the booking period. To be eligible for this promotion, the original date of ticket issued must be within the booking period for travel originating from/to Kuala Lumpur on Malaysia Airlines operated flights.
8. This Bonus Miles will apply on flights booked and ticketed originating from or to Kuala Lumpur.
9. Travel date change is allowed within the promotion travel period (04 September 2019 – 15 August 2020) provided the original ticket was booked and ticketed within the 'Book Period' (04 - 13 September 2019). Changes will be subject to fare rules
10. The Bonus Miles earned under this Promotion shall contribute towards the accumulation of Elite Miles required to qualify for, or maintain Enrich Elite tier status for 2019.

	Enrich Silver	Enrich Gold	Enrich Platinum
Qualifying	25,000 Elite Miles or 30 Elite Sectors in one calendar year	50,000 Elite Miles or 50 Elite Sectors in one calendar year	100,000 Elite Miles or 130 Elite Sectors in one calendar year

11. The Bonus Miles earned are based on the base Elite Miles. There is no change to the Tier Bonus Miles. This Bonus Miles does not apply to Tier Bonus Miles.
12. The Bonus Miles under this Promotion is valid ONLY on Malaysia Airlines operated flights (ticketed on MH 232 document only).
13. The Bonus Miles earned under this Promotion is not valid on **oneworld** and partner airlines, Firefly operated flights, codeshare flights MH3000/MH4000/MH5000/MH9000, charter flights (MH 8000) or flights jointly operated by other airlines.
14. The flight is defined as any flight from point of origin to the destination.
15. Flights that are not eligible for Enrich miles will not earn Elite Miles.
16. This Promotion is only applicable for travel with the following eligible subclasses:



Class of Travel	Eligible Booking Class
Economy Class	Y / B / H K / M / L / V S / N Q / O / G
Business Class	J C / D Z
Business Suite	F / A P

Below is an example of the Bonus Miles earned during the Promotion:-

1. From KUALA LUMPUR one way on Economy Class

BLUE/SILVER/GOLD/PLATINUM						
Destination	Class of Travel	Eligible Booking Class	Mileage (one way)	Accrual %	Normal Miles Earned	62% Bonus Miles Earned
KUL-PEN	Economy Class	Y/B/H	189	150%	284	460
KUL-BKK			754		1,131	1,832
KUL-LHR			6,562		9,843	15,946

2. From KUALA LUMPUR one way on Business Class / Business Suite

BLUE/SILVER/GOLD/PLATINUM						
Destination	Class of Travel	Eligible Booking Class	Mileage (one way)	Accrual %	Normal Miles Earned	62% Bonus Miles Earned
KUL-PEN	Business Class	C/D	189	175%	331	536
KUL-BKK			754		1,320	2139
KUL-LHR			6,562		11,484	18,604
KUL-LHR	Business Suite	F / A	6,562	250%	16,405	26,576

17. There is no limit to the number of Bonus Miles earned during this Promotion period.
18. The member is entitled to move up to more than one tier upgrade, depending on the earning of Elite Miles within the calendar year (Jan-Dec).
19. The Bonus Miles will be credited to the Enrich Member's Account only after the member completes the journey, subject to fare class eligibility.
20. The Bonus Miles would be credited to the Enrich Member's account within fourteen (14) days after the end of this Promotion period ("Bonus Miles Credit Period").



21. If the Bonus Miles do not appear in the members' account after the Bonus Miles Credit Period, the member must submit their claim within 6 months (180 days) from date of qualifying travel. Any claim submitted after 6 months (180 days) will be not be eligible.
22. This Promotion is not valid in conjunction with any other promotional offer by Enrich or Malaysia Airlines Berhad ("Malaysia Airlines").
23. The Elite Miles earned may not be used towards the redemption of Enrich Awards nor can they be transferred, extended, purchased, sold or given to another member. Elite Miles are valid only in the calendar year (January – December) in which they are earned and will expire at the end of that year.
24. Any ticket issued during this promotion 'Book and Travel' period is affected by downgrade from a higher to a lower fare class due to operational requirements and where, refund for the fare difference is processed, Elite Miles will be accorded on the actual class flown.
25. By joining this Promotion, it is deemed that Enrich Members have read and have agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the promotion at Malaysia Airlines absolute discretion.
26. The Bonus Miles earned cannot be exchanged or sold for cash.
27. All other rules and regulation including Malaysia Airlines General Terms and Conditions and Enrich Terms and Conditions shall apply.
28. Malaysia Airlines shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the entrants.
29. Malaysia Airlines reserves the right to cancel, suspend, postpone or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement or extension by Malaysia Airlines of the Promotion shall not entitle Enrich Members to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages suffered or incurred by the Enrich Members as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.
30. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the Bonus Miles and Elite Sectors offered or forfeited.



31. Malaysia Airlines reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior notice.
32. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.
33. Malaysia Airlines shall ensure that the collection, use and disclosure of the Enrich Members personal data in their participation of this Promotion are consistent with the Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed in under this Promotion is obtained voluntarily and with your consent. Malaysia Airlines shall ensure that under no circumstances is the collected data, disclosed or sold or passed on to third-parties for any reason. However, Malaysia Airlines may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Malaysia Airlines affiliates and subsidiaries or in circumstances specified in the Malaysia Airlines Personal Data Privacy Policy as published at <http://www.malaysiaairlines.com/uk/en/footer/privacy-policy.html>. Malaysia Airlines should not be held liable for any damage caused as a result of the collection, use, disclosure, loss, misuse, modification, unauthorized or accidental access, alteration or destruction of your personal data unless the actions of Malaysia Airlines were deliberate or grossly negligent.
34. If any matter arises which are not covered in these Terms and Conditions, they will be determined solely by Malaysia Airlines.
35. The utilization of Enrich Miles and the redemption of tickets, are further subject to other standard reservations and ticketing rules and regulations including but not limited to, General Conditions of Carriage, Malaysia Airlines rules and regulations, and Enrich Terms and Conditions. Enrich Members must read these applicable standards, rules and regulations together with these Terms and Conditions. If there is any inconsistency between the applicable standards, rules and regulations and with these Terms and Conditions, these Terms and Conditions shall prevail.
36. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Members agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.