

## TERMS AND CONDITIONS

### Redemption of Enrich RM100 Digital Voucher for Optimax Eye Specialist Centre

1. The Redemption of Enrich RM100 Digital Voucher for Optimax Eye Specialist Centre is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to "Organizer")

And

Optimax Eye Specialist Centre Sdn Bhd (Registration 329776-D), a company incorporated in Malaysia and having its registered office at 145-1, Jalan Radin Bagus, Sri Petaling, 57000 Kuala Lumpur, Malaysia (hereinafter referred to as "Optimax Eye Specialist Centre")

Redemption Period: 26<sup>th</sup> February 2021 – 25<sup>th</sup> February 2022 (11:59 PM, Malaysia Time)

Usage Period : Six (06) months from date of successful redemption

The Enrich RM100 Digital Voucher for Optimax Eye Specialist Centre is herein referred as "**Enrich RM100 Digital Voucher**" in this Terms and Conditions.

#### **[A] Redemption of Enrich RM100 Digital Voucher**

1. The Enrich RM100 Digital Voucher is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Miles required specified in the campaign terms and conditions.
2. The amount of Enrich Miles for this campaign is 8,000 Enrich Miles for one (1) x Enrich RM100 Digital Voucher.
3. The campaign period is as follow:
  - **Redemption period: 26th February 2021 – 25th February 2022**
  - **Usage period : Six (06) months from date of successful redemption**
4. The Enrich RM100 Digital Voucher can only be redeemed at Enrich Online ([www.enrich.malaysiaairlines.com](http://www.enrich.malaysiaairlines.com)) and may not be redeemed or purchased with cash or credit card directly at any Optimax Eye Specialist Centre outlets.
5. Once redeemed, the Enrich RM100 Digital Voucher is non-transferable, non-refundable and cannot be exchanged for cash in part or full.
6. The appropriate number of Enrich Miles will be deducted from the member's Enrich account and will not be refunded under any circumstances. Once the Enrich RM100 Digital Voucher has been redeemed, it is considered utilized even if not used.
7. Enrich Member must have sufficient Miles in their Enrich account to redeem the Enrich RM100 Digital Voucher. In the event, member do not have sufficient miles, the redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Miles term only; no Miles + Cash terms is allowed.
9. There is no limit to the number of Enrich RM100 Digital Voucher(s) to be redeemed as long as Enrich Miles are sufficient in member's account.

10. Once redemption is successful, a Redemption Confirmation Order Email containing the steps to retrieve and utilize the Enrich RM100 Digital Voucher will be sent to the member's registered email address in the Enrich profile.

**[B] Usage of Enrich RM100 Digital Voucher**

1. The Enrich RM100 Digital Voucher (s) is valid at participating Optimax Eye Specialist Centre outlets in Malaysia and can be used one-time only.
2. Combination of multiple Enrich RM100 Digital Voucher (s), up to 50 digital vouchers, is allowed in a single transaction.
3. In order to utilize the Enrich RM100 Digital Voucher (s), Enrich member is required to follow the steps in the Redemption Confirmation Order Email and proceed with appointment booking as below.
  - a. Enrich member to contact Optimax's preferred outlet to make appointment booking at least 2 days in advance. The contact number of each outlet are listed in Schedule A of this Terms and Conditions.
  - b. When making payment, the Enrich member must present the Enrich RM100 Digital Voucher at the Optimax Eye Specialist Centre payment counter.
  - c. The staff at Optimax Eye Specialist Centre will swipe at the "Redeem" tab on the Enrich RM100 Digital Voucher.
  - d. Once successful, the total amount of Enrich RM100 Digital Voucher (s) redeemed will be deducted from the total bill.
  - e. Enrich member is responsible to pay any difference of the total bill over and above the amount of redeemed Enrich RM100 Digital Voucher by cash or credit card that is accepted at Optimax Eye Specialist Centre outlet. Other payment types such as e-wallet is subject to the acceptance at Optimax Eye Specialist Centre outlet.
4. The "Redeem" tab on the Enrich RM100 Digital Voucher can be swiped **ONCE only**. The Enrich RM100 Digital Voucher is considered as used once the 'Redeem' tab is selected. This action cannot be reversed.
5. The Enrich RM100 Digital Voucher (s) is good for a one-time purchase only.
6. No minimum purchase is required to redeem the Enrich RM100 Digital Voucher
  - If the total purchase is less than the value of Enrich RM100 Digital Voucher, no refunds will be allowed.
  - If the total purchase is more than the value of the Enrich RM100 Digital Voucher, member is required to top-up and pay any difference by cash/credit card that is accepted at Optimax Eye Specialist Centre outlet.
7. There will be no re-issuance of the Enrich RM100 Digital Voucher upon the expiry date. No replacements or extension will be allowed for expired or lost e-Voucher.
8. The Enrich RM100 Digital Voucher is valid in conjunction with any other promotions, discounts, and vouchers that is organized by Optimax Eye Specialist Centre.
9. Optimax Eye Specialist Centre and Enrich reserves the right to cancel or modify any order or revoke the use of the Enrich RM100 Digital Voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
10. Optimax Eye Specialist Centre and Enrich will not be liable and/or be required to offer refund, replacement of Enrich RM100 Digital Voucher, discounts, credits, cash or otherwise compensate customers for:
  - Incorrectly redeeming this digital voucher;
  - discontinued or cancelled digital voucher;
  - improper use of, or inability to redeem, a digital voucher; or
  - the inability to use a digital voucher due to technical issues
11. Enrich will not be liable for any consequence side effects, be it short-term or long-term effects, of post-treatments at Optimax Eye Specialist Centre to the Enrich member.
12. Member to contact Optimax Eye Specialist Centre outlet or toll-free line at 1800 88 1201 for any treatment-related inquiries.

13. Member may email Enrich at [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) to report any issues pertaining to the Enrich RM100 Digital Voucher redemption.
14. All other applicable terms and conditions shall apply.

**[C] General**

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Optimax Eye Specialist Centre. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Optimax Eye Specialist Centre's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members
4. The Organizer and Optimax Eye Specialist Centre reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html> and <https://www.optimax2u.com/>.
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

**Schedule A: List of Optimax Eye Specialist Centre Outlets**

<b>Company Name</b>	<b>Outlet Address</b>	<b>Telephone No</b>
Optimax Eye Specialist Centre Sdn Bhd	Unit 2-2-1, Bangunan AHP, Jalan Tun Mohd Fuad 3, Taman Tun Dr. Ismail, 60000 Kuala Lumpur	603 7722 3177
	223, Jalan Masjid Negeri, 11600 Penang	604 282 3522
	17 & 19, Jalan Bayu Tinggi 7, 41200 Klang, Selangor	603 3323 7742
Optimax Eye Specialist Centre (Shah Alam) Sdn Bhd	50G & 52G, Blok 3, Jalan Pahat G15/G, Dataran Otomobil, Seksyen 15, 40200 Shah Alam, Selangor	603 5510 2535
Optimax Eye Specialist Centre (Muar) Sdn Bhd	1-5 & 1-6, Jalan Ismail, Muar, 84000 Johor	606 953 8818
Optimax Eye Specialist Centre (Bandar Sunway) Sdn Bhd	No. 11 Ground Floor, Jalan PJS 11/28B, Bandar Sunway, 46150 Petaling Jaya, Selangor	603 5621 3388
Optimax Eye Specialist Centre (Seremban) Sdn Bhd	141 & 142, Jalan Tun Dr. Ismail, 70200 Seremban, Negeri Sembilan	606 761 0900
Optimax Eye Specialist Centre (Kuching) Sdn Bhd	59 & 61, Ground Floor, Jalan Tun Jugah, 93350 Kuching, Sarawak	6082 579 085
Optimax Eye Specialist Centre (Kluang) Sdn Bhd	43 & 44 Jalan Haji Manan, 86000 Kluang, Johor	607 771 1565
Optimax Eye Specialist Centre (Segamat) Sdn Bhd	49B & 49C Jalan Genuang, 85000 Segamat, Johor	607 932 8660
Optimax Eye Specialist Centre (Seri Petaling) Sdn Bhd	145 Jalan Radin Bagus, Sri Petaling, 57000 Kuala Lumpur	603 9057 7300
Inspirasi Alamjaya Sdn Bhd	53 & 55, Jalan Cantik 6, Taman Pelangi Indah, 81800 Ulu Tiram, Johor	607 899 1800
Optimax Eye Specialist Centre (Ipoh) Sdn Bhd	No. 1 Jalan Khong Kam Tak, Off Jalan Tambun, 31400 Ipoh, Perak	605 210 7136