



## TERMS AND CONDITIONS

### Redemption of Enrich Emma Liza RM50 e-Voucher for Emma Liza

The Redemption of Enrich Emma Liza RM50 e-Voucher is organized by Enrich, **Malaysia Airlines Berhad** (Company No. 201401040794 (1116944-X)) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to "Enrich")

And

**Emma Liza Skin Care Centre** a company incorporated in Malaysia and having its office at 133, Jalan SS17/1A, 47500 Subang Jaya, Selangor (hereinafter referred to as "Emma Liza").

Redemption Period: 23<sup>rd</sup> March 2021 until 22<sup>nd</sup> March 2022 (11:59 PM, Malaysia Time)

Usage Period : Six (06) months from date of successful redemption

The Enrich Emma Liza RM50 e-voucher for Emma Liza is herein referred as "**Enrich Emma Liza RM50 e-voucher**" in this Terms and Conditions.

#### a) Redemption of Enrich RM 50 e-Voucher

1. The Enrich Emma Liza RM50 e-voucher is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign is 5,000 Enrich Points for one (1) x Enrich Emma Liza RM50 e-voucher.
3. Enrich members will be able to redeem the Enrich Emma Liza RM50 e-voucher (s) through Enrich Online at <https://www.enrich.malaysiaairlines.com> to be used at the participating Emma Liza salon and the e-Voucher will be sent to the registered email address with Enrich.
4. Once redeemed, the Enrich Emma Liza RM50 e-voucher is non-transferable, non-refundable and cannot be exchanged for cash in part or full.
5. The appropriate number of Enrich Points will be deducted from the member's Enrich account and will not be refunded under any circumstances. Once the Enrich Emma Liza RM50 e-voucher has been redeemed, it is considered utilized even if not used.
6. Enrich Member must have sufficient Points in their Enrich account to redeem the Enrich Emma Liza RM50 e-voucher. In the event, member do not have sufficient Points, the redemption request will not be processed and top up with cash/credit card is strictly not allowed.
7. The Redemption is on full Points term only; no Points + Cash terms is allowed.
8. There is no limit to the number of Enrich Emma Liza RM50 e-voucher (s) to be redeemed as long as Enrich Points are sufficient in member's account.
9. Once redemption is successful, a Redemption Confirmation Order Email containing the steps to retrieve and utilize the Enrich Emma Liza RM50 e-voucher will be sent to the member's registered email address in the Enrich profile.

## b) Usage of Enrich Emma Liza RM50 e-voucher

1. The Enrich Emma Liza RM50 e-voucher (s) is valid at participating Emma Liza outlets in Malaysia as per Schedule A and can be used one-time only.
2. Combination of multiple Enrich Emma Liza RM50 e-voucher (s), up to 50 e-Vouchers, is allowed in a single transaction.
3. In order to utilize the Enrich Emma Liza RM50 e-voucher (s), Enrich member is required to follow the steps in the Redemption Confirmation Order Email (Including download Malaysia Airlines mobile application from Apple Store or Google Play Store and proceed as below.
  - a. When making payment, the Enrich member must present the Enrich Emma Liza RM50 e-voucher at the Emma Liza payment counter.
  - b. The staff at Emma Liza will swipe at the “Redeem” tab on the Enrich Emma Liza RM50 e-voucher.
  - c. Once successful, the total amount of Enrich Emma Liza RM50 e-voucher (s) redeemed will be deducted from the total bill.
  - d. Enrich member is responsible to pay any difference of the total bill over and above the amount of redeemed Enrich Emma Liza RM50 e-voucher by cash or credit card that is accepted at Emma Liza outlet. Other payment types such as e-wallet is subject to the acceptance at Emma Liza outlet.
4. The “Redeem” tab on the Enrich Emma Liza RM50 e-voucher can be swiped **ONCE only**. The Enrich Emma Liza RM50 e-voucher is considered as used once the ‘Redeem’ tab is selected. This action cannot be reversed.
5. The Enrich Emma Liza RM50 e-voucher (s) is good for a one-time purchase only.
6. No minimum purchase is required to redeem the Enrich Emma Liza RM50 e-voucher.
  - If the total purchase is less than the value of Enrich Emma Liza RM50 e-voucher, no refunds will be allowed.
  - If the total purchase is more than the value of the Enrich Emma Liza RM50 e-voucher, member is required to top-up and pay any difference by cash/credit card that is accepted at Emma Liza outlet.
7. There will be no re-issuance of the Enrich Emma Liza RM50 e-voucher upon the expiry date. No replacements or extension will be allowed for expired or lost Enrich Emma Liza RM50 e-voucher.
8. The Enrich Emma Liza RM50 e-voucher is valid in conjunction with any other promotions, discounts, and vouchers that is organized by Emma Liza.
9. Emma Liza and Enrich reserves the right to cancel or modify any order or revoke the use of the Enrich Emma Liza RM50 e-voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
10. Emma Liza and Enrich will not be liable and/or be required to offer refund, replacement of Enrich Emma Liza RM50 e-voucher, discounts, credits, cash or otherwise compensate customers for:
  - Incorrectly redeeming this e-Voucher;
  - discontinued or cancelled e-Voucher;
  - improper use of, or inability to redeem, a e-Voucher; or
  - the inability to use a e-Voucher due to technical issues
11. Enrich will not be liable for any consequence side effects, be it short-term or long-term effects, of post-treatments at Emma Liza to the Enrich member.
12. Member to contact Emma Liza to book a treatment session online at <https://www.emmaliza.com/book-a-session> or via WhatApps at +6017-373 3303 by providing Name, Contact Number and session time.
13. Member may email Enrich at [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) to report any issues pertaining to the Enrich Emma Liza RM50 e-voucher redemption.

14. All other applicable terms and conditions shall apply.

**[C] General**

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Emma Liza. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Emma Liza's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members.
4. The Organizer and Emma Liza reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>.
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

**Schedule A: List of Emma Liza Outlets**

<b>Company Name</b>	<b>Outlet Address</b>
Emma Liza, Subang Jaya	133 Jalan SS 17/1A, 47500 Subang Jaya, Selangor, Malaysia
Emma Liza, Mont' Kiara	S-13-9 Wisma YNH, Kiara 163, Jalan Kiara, Mont' Kiara, 50480 Kuala Lumpur, Malaysia