

Terms and Conditions of Emma Liza RM50 digital voucher utilization

The Redemption of Emma Liza RM 50 digital voucher is organized by Enrich by **Malaysia Airlines Berhad** (Company No. 201401040794 (1116944-X)) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to "Enrich")

And

Emma Liza Skin Care Centre a company incorporated in Malaysia and having its office at 133, Jalan SS17/1A, 47500 Subang Jaya, Selangor (hereinafter referred to as "Emma Liza").

a) Redemption of Emma Liza RM 50 digital voucher

1. The Emma Liza RM50 digital voucher is available for redemption from **23 March 2021 until 22 September 2021**.
2. The Emma Liza RM50 digital voucher is only available in RM50 denomination and each digital voucher redemption requires **5,000 Enrich Points**. Enrich reserves the right to revise the Enrich Points required to redeem a voucher.
3. Enrich members will be able to redeem the Emma Liza RM50 digital voucher (s) through Enrich Online at <https://www.enrich.malaysiaairlines.com> to be used at the participating Emma Liza salon and the digital voucher will be sent to the registered email address with Enrich.
4. Once redemption is successful, a Redemption Confirmation Order email will be sent to registered email address with Enrich containing the URL link to download the MH Mobile app to retrieve the Emma Liza RM50 digital voucher.
5. In order to utilize the Emma Liza RM50 digital voucher, log in to MH Mobile app and tap on MHvoucher to find the Emma Liza RM50 digital voucher.
6. Swipe up on the Emma Liza RM50 digital voucher and present to the cashier at Emma Liza salon upon payment. The cashier will record the serial number that appears on the Emma Liza RM50 digital voucher as used voucher.
7. Enrich Members must have sufficient Enrich Points in their Enrich account to redeem the Emma Liza RM 50 digital voucher. In the event, Member do not have sufficient Points, redemption request will not be processed and top up with /credit card is strictly not allowed.
8. Once redeemed, the Emma Liza RM50 digital voucher (s) shall be deemed to be fully utilized, cannot be exchanged or substituted for any other promotions offered by Malaysia Airlines and cannot be exchanged for in part or full, non-refundable and non-transferable.
9. Enrich reserves the right to cancel the Points redeemed for the Emma Liza RM 50 digital voucher made by a member who is in breach of these Terms and Conditions.
10. By redeeming the Emma Liza RM50 digital voucher, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Enrich's absolute discretion, result in forfeiture of any of the goods or services rendered. Enrich shall not be liable for any claim whatsoever resulting from the Member's redemption.

b) Usage of Emma Liza RM 50 digital voucher

1. Emma Liza RM50 digital voucher can be utilized at all participating Emma Liza salons as follows:

- i. Emma Liza Subang Jaya
- ii. Emma Liza Mont Kiara

Enrich members are required to book a treatment session online at <https://www.emmaliza.com/book-a-session> or via WhatsApps at +6017-373 3303 by providing Name, Contact Number and session time.

2. The digital voucher is only applicable for **facial treatment services**. Enrich member can refer to <https://www.emmaliza.com/treatments> for more details on the facial treatment available.
3. The Emma Liza RM50 digital voucher (s) is valid for **six (06) months** from the date of issue. The validity of the Emma Liza RM50 digital voucher (s) cannot be extended and once expired, shall be void.
4. Enrich members can use their redeemed Emma Liza RM50 digital voucher (s) as a mode of payment at participating Emma Liza salons and must be in a **single receipt**.
5. The Emma Liza RM50 digital voucher (s) may be used as partial or full payment for the facial treatment services. In a case where the full value of the Emma Liza RM50 digital voucher (s) is not utilized, no refund of cash or Enrich Points will be given.
6. Only valid original Emma Liza RM50 digital voucher (s) will be accepted at participating Emma Liza salons. Enrich and Emma Liza reserves the right to refuse to accept any voucher which is deemed to have been duplicated or which otherwise is suspected to be the subject of fraud.
7. At time of use, the member using this Emma Liza RM50 digital voucher (s) must present his/her Enrich physical or digital card together with the original voucher (s) upon payment.
8. The Emma Liza RM 50 digital voucher will be considered as utilized once the serial number of the digital voucher is recorded upon successful payment.

c) General

1. Enrich, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising.
2. Any dispute concerning goods or services received under this Emma Liza RM 50 digital voucher shall be settled between the Member and Emma Liza. Enrich shall bear no responsibility for resolving such disputes or for the dispute itself.
3. Enrich is not liable for the participating Emma Liza salons' failure or delay in providing the treatment to Enrich members.
4. Enrich and Emma Liza reserves the right at any time to change, modify or cancel the redemption rules prior without notice including regulations, benefits, and conditions of participation. All other applicable Enrich terms and conditions shall apply, please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>.

5. The Terms and Conditions of the Enrich Points redemption shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Enrich Points redemption.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. Enrich will not be held responsible for any typographical errors or misprint under these Terms and Conditions.