



TERMS AND CONDITIONS

Enrich Redemption for MBO Movie e-Voucher Code

The Enrich and MBO e-Voucher Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to ("Organizer").

And

MCAT Box Office Sdn. Bhd. (Company No. 482797-K) a company incorporated in Malaysia and having its business office at Lot 3F-01, Tropicana Gardens Mall, No. 2A Persiaran Surian, Tropicana Indah, 47810, Petaling Jaya, Malaysia ("MBO")

[A] Redemption of MBO Movie e-Voucher Code ("MBO e-Voucher Code")

1. The MBO e-Voucher Code is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Miles required specified in the campaign terms and conditions.
2. The amount of Enrich Miles for this campaign is, 2,000 Enrich Miles for one (1) MBO e-Voucher Code.
3. The campaign period is as follows: -
 - Redemption period: 3 August 2020 – 2 August 2021 11:59 PM, Malaysian Time
 - Usage period: 3 August 2020 – 2 August 2021 11:59 PM Malaysian Time
4. The MBO e-Voucher Code can only be redeemed via Enrich Miles at Enrich Online and may not be purchased with cash or credit card or at any MBO outlets.
5. Once redeemed, the MBO e-Voucher Code is non-refundable and cannot be exchanged for cash in part or full. However, the MBO e-Voucher Code is transferable and may be utilized by Enrich member's family and/or friends.
6. The appropriate Enrich Miles will be deducted from the member's Enrich account and will not be refunded under any circumstances. Once the e-voucher code has been issued, it is considered utilized even if not used.
7. Enrich Member must have sufficient Miles in their Enrich account to redeem the MBO e-Voucher Code. In the event, Member do not have sufficient Miles, the redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. There is no limit in the number of Voucher Codes to be redeemed as long as Enrich Miles are sufficient in member's account.
9. The Redemption is on full Miles term only; no Miles and Cash terms is allowed.
10. The MBO e-Voucher Code will be sent to the registered email address with Enrich.
11. Redemption for this MBO e-Voucher Code is subject to availability.

[B] Usage of MBO e-Voucher Code

1. The MBO e-Voucher Code is only valid when presented to the staff at the MBO Box Office Counter. Once successful, the movie ticket will be printed by the counter staff.



2. The MBO e-Voucher Code entitles the holder for one (1) free movie ticket for any movie (applicable for all occasions) except for 3D Glass, Couple Seats, Premier Hall and MX4D Hall.
3. The MBO e-Voucher Code is good for a one-time purchase only.
 - If the total purchase is less than the value of the MBO e-Voucher Code, no refunds will be given.
 - If the total purchase is more than the value of the MBO e-Voucher Code, you are required to top-up and pay the balance.
4. Combination of multiple MBO e-Voucher Code is allowed in a single transaction.
5. The MBO e-Voucher Code is not valid for purchase of food and beverages or merchandises at the MBO Concession Counter.
6. The MBO e-Voucher Code is not valid in conjunction with any other promotions, discounts or vouchers.
7. The MBO e-Voucher Code is not valid for use in conjunction with the Enrich RM50 Voucher.
8. The MBO e-Voucher Code is limited in time and such validity period shall be as prescribed in this Order Confirmation Form. There will be no re-issuance of the MBO e-Voucher Code upon the expiry date. No replacements or extension will be given for expired MBO e-Voucher Code.
9. MBO and Enrich reserves the right to cancel or modify any order or revoke the use of the MBO e-Voucher Code for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
10. MBO and Enrich will not be liable and/or be required to offer replacement MBO e-Voucher Code, discounts, credits, cash or otherwise compensate customers for:
 - discontinued or cancelled MBO e-Voucher Code;
 - improper use of, or inability to redeem, an MBO e-Voucher Code; or
 - the inability to use an MBO e-Voucher Code.
 - once the MBO e-Voucher Code is used, it is considered null and void.
11. All other applicable terms and conditions shall apply. Please visit <https://www.mbocinemas.com/>.
12. Contact MBO Customer Service at customercare@mbocinemas.com or 03-76822800 to report any issues pertaining to the usage of the MBO e-Voucher Code.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and MBO. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for MBO failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members
4. The Organizer and MBO reserves the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit

<https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html> and
<https://www.mbocinemas.com/TermsAndConditions.aspx>

5. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.