



# MALAYSIA AIRLINES TRAVEL FAIR (MATF) CAMPAIGN

## 10% Bonus Enrich Points Flight Campaign

### Terms and Conditions

1. The promotion of **MATF 10% Bonus Points Campaign** ("Promotion") is open to all Malaysia Airlines Enrich members ("Enrich Members") who purchase full fare ticket(s) for travel on Economy Class or Business Class on pure Malaysia Airlines operated flights to/from Domestic and International destinations.
2. This promotion is available at [malaysiaairlines.com](https://malaysiaairlines.com), Malaysia Airlines App, Malaysia Airlines Contact Centre, Malaysia Airlines Ticket Office (s) and Travel Agents.
3. Non-member can register for membership via Malaysia Airlines app or at <https://enrich.malaysiaairlines.com/signup> with code **ENRSAVE** and must register before purchasing flight ticket (s).
4. Enrich Members will be entitled to **earn 10% Bonus Enrich Points** subject to the terms of the Promotion herein ("Bonus Enrich Points").
5. This Promotion is valid upon purchase of a full fare ticket for one-way/return journey on pure Malaysia Airlines operated flights only to/from Domestic and International destinations with ticket(s) issued on a MH (232) ticket document.
6. This Promotion will start Malaysia local time on
  1. **Domestic Destination** - 25 March 2022 at 00:00 (GMT+8) till 04 April 2022 end at 23:59 (GMT+8) ("Booking and Ticketing Period") and travel between 25 March 2022 till 30 November 2022 ("Travel Period").
  2. **International Destination** - 25 March 2022 at 00:00 (GMT+8) till 10 April 2022 end at 23:59 (GMT+8) ("Booking and Ticketing Period") and travel between 25 March 2022 till 30 November 2022 ("Travel Period").
7. Enrich Members will earn 10% Bonus Enrich Points over and above the Enrich Points earned for a completed Domestic and International destination.
8. This Bonus Enrich Points will not apply to redemption tickets with Enrich Points, Points + Cash redemption, redemption upgrade, MHupgrade, Last Minute Upgrade, complimentary tickets or any form of upgrade. The Bonus Enrich Points is only applicable to full revenue fare ticket purchased.
9. This Bonus Enrich Points will not apply to airline staff tickets, agent discounted tickets using ATR (Air Travel Authority) and any form of discounted tickets. The campaign is only applicable to tickets purchased on full commercial fares.



10. The Bonus Enrich Points earned under this Promotion is not valid on MH3000, MH4000, MH5000, MH8000, MH9000 series, oneworld partner airlines, MASwings, Firefly, codeshare flights or flight jointly operated by other airlines OR codeshare flights marketed by other airlines and operated by Malaysia Airlines.
11. This Promotion is only applicable for travel with the following eligible subclasses:

**For Domestic Destination**

Booking period: 25 March – 4 April 2022

Travel period: 25 March – 30 Nov 2022

Cabin	Booking Class	Bonus Points	Country	Destination
Economy Class	Y/B/H/K/M/ L/V/S/N/ Q/O/ G	10%	MY	Malaysia Airlines operated flights only
Business Class	J/C/ D/ Z			
Business Suite	F/ A/ P			

Flight Details (Malaysia)		
Region	To/From	Routes
Malaysia	Kuala Lumpur/	<b>Peninsular Malaysia</b> AOR - Alor Setar/ JHB - Johor Bahru/ KBR -Kota Bahru/ TGG - Kuala Terengganu/ KUA – Kuantan/ LGK – Langkawi/ PEN – Penang/  <b>East Malaysia- Sarawak</b> BTU – Bintulu/ KCH – Kuching/ MYY – Miri/ SBW – Sibul/  <b>East Malaysia- Sabah</b> BKI - Kota Kinabalu/ LBU – Labuan/ SDK – Sandakan/ TWU – Tawau/
	Penang/	KCH - Kuching/

	Penang/	BKI - Kota Kinabalu/
	Johor Bharu/	KCH – Kuching/
<b>Within Sabah Sarawak</b>	Kota Kinabalu	KCH - Kuching/ TWU - Tawau/ SDK - Sandakan/
	Kuching	MYY – Miri/

**For International Destination**

Booking period: 25 March – 10 April 2022

Travel period: 25 March – 30 Nov 2022

Cabin	Booking Class	Bonus Miles	Country	Destination
<b>Economy Class</b>	<b>Y/B/H/K/M/ L/V/S/N/ Q/O/G</b>	10%	SG TH ID VN PH KH LK/NP/BD IN ANZ JP KR UK	Pure Malaysia Airlines operated flights only
<b>Business Class</b>	<b>J/C/ D/ Z</b>			
<b>Business Suite</b>	<b>F/ A/ P</b>			

<b>Flight Details (International)</b>		
Region	To/From	Routes
SG	KUL/ PEN/	SIN - Singapore/
TH	KUL/	BKK - Bangkok/ HKT - Phuket/
ID	KUL/	CGK - Jakarta/ DPS - Bali/
VN	KUL/	HAN - Hanoi/ SGN – Ho Chi Minh/
PH	KUL/	MNL - Manila/

KH	KUL/	PNH – Phnom Penh/
LK	KUL/	CMB - Colombo/
NP	KUL/	KTM - Kathmandu/
BD	KUL/	DAC - Dhaka/
IN	KUL/	BLR – Bangalore/ MAA – Chennai/ DEL - New Delhi/ HYD – Hyderabad/ BOM – Mumbai/
ANZ	KUL/	PER – Perth/ BNE – Brisbane/ SYD – Sydney/ MEL – Melbourne/ ADL – Adelaide/ AKL – Auckland/
JP	KUL/	KIX - Osaka/ NRT - Narita/
KR	KUL/	ICN – Incheon/
UK	KUL/	LHR – London/

12. There is no limit to the number of Bonus Enrich Points earned during this Promotion period. The Bonus Enrich Points will be earned for each eligible full fare ticket purchased.
13. The Bonus Enrich Points will be credited to the Enrich member’s Account only after the member completes the journey, subject to fare class and flight eligibility.
14. The Bonus Enrich Points will be credited to the Enrich Member’s account within fourteen (14) days after the end of this Campaign Period.
15. For any missing Points claim request, Bonus Enrich Points will be credited to the Enrich Member’s account within six (6) to eight (8) weeks after the end of this Promotion (“Bonus Enrich Points Credit Period”). Any claim submitted after 6 months (180 days) will not be eligible.
16. Travel Date Change
  - Changes to travel date for the first leg of the journey is allowed within the booking promotion period subject to the fare rules of the ticket purchased in terms of penalties and other relevant charges, if any.
  - Changes of travel date to an earlier or later flight or upsell to a higher fare class from the original date of travel booked for the first leg of the journey is allowed provided the changes are made within the booking promotion period, subject to the fare rules of the ticket purchased in terms of penalties and other relevant charges, if any.:
  - Change of travel date to an earlier date of travel or upsell to higher fare class from the original date for the first leg of the journey after the campaign’s booking period is NOT allowed.



- Members will not be eligible for the Bonus Enrich Points if date of travel is changed to an earlier flight from the original booking date after the promotion booking period is over.
  - Date Change of travel to a later date of travel for the second leg of the journey (return flight) from the original date purchased after the booking period, is allowed only on the same fare/booking class purchased and travel must be within the ticketing promotion travel period. Changes will be subject to the fare rules purchased in terms of penalties and other relevant charges, if any.
  - Upsell to a higher fare/booking class for a change of travel to a later date of travel from the original date purchased after the booking period, is NOT allowed.
  - Ticket (s) purchased before this Promotion and rebooked with ticket reissued during this Promotion booking and ticketing period will not be eligible for the Bonus Enrich Points.
  - Enrich members who do not turn-up (NO SHOW) for the flight upon check-in and did not complete the journey will not be eligible for Bonus Enrich Points.
  - Enrich members who are not able to complete the journey booked during the promotion travel period and use the ticket for travel after the travel period will not be eligible for Bonus Enrich Points.
17. This Promotion shall not be used in conjunction with any other promotional offer by Enrich or Malaysia Airlines Berhad ("Malaysia Airlines").
  18. Flights that are not eligible for Enrich Points will not earn Bonus Enrich Points or Elite Points.
  19. The flight (s) booked under this Campaign shall NOT contribute towards the accumulation of Elite Points required to qualify or upgrade to Enrich Elite tier status for year 2022.
  20. This Bonus Enrich Points campaign is only for Enrich Points earn.
  21. This Bonus Enrich Points campaign does not apply to Elite Points.
  22. By joining this Promotion, it is deemed that Enrich Members have read and agreed to these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the Bonus Enrich Points at Malaysia Airlines' absolute discretion.
  23. Bonus Enrich Points cannot be exchanged or sold for cash.
  24. All other rules and regulation including Malaysia Airlines's General Terms and Conditions and Enrich Terms and Conditions shall apply.
  25. Malaysia Airlines shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the member.
  26. Malaysia Airlines reserves the right to cancel, suspend, postpone or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement or extension by Malaysia Airlines of the Promotion shall not entitle Enrich Members to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages suffered or incurred by the Enrich Members as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.
  27. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the bonus Enrich Points offered or forfeited.



28. Malaysia Airlines reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior notice.
29. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.
30. Malaysia Airlines shall ensure that the collection, use and disclosure of the Enrich Members personal data in their participation of this Promotion are consistent with the Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed in under this Promotion is obtained voluntarily and with your consent. Malaysia Airlines shall ensure that under no circumstances is the collected data, disclosed or sold or passed on to third-parties for any reason. However, Malaysia Airlines may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Malaysia Airlines affiliates and subsidiaries or in circumstances specified in the Malaysia Airlines Personal Data Privacy Policy as published at <https://www.malaysiaairlines.com/my/en/footer/privacy-policy.html>. Malaysia Airlines should not be held liable for any damage caused as a result of the collection, use, disclosure, loss, misuse, modification, unauthorised or accidental access, alteration or destruction of your personal data unless the actions of Malaysia Airlines were deliberate or grossly negligent.
31. If any matter arises which are not covered in these Terms and Conditions, they will be determined solely by Malaysia Airlines.
32. This Promotion, the utilisation of Enrich Points and the redemption of tickets, are further subject to other standard reservations and ticketing rules and regulations including but not limited to, General Conditions of Carriage, Malaysia Airlines rules and regulations, and Enrich Terms and Conditions. Enrich Members must read these applicable standards, rules and regulations together with these Terms and Conditions. If there is any inconsistency between the applicable standards, rules and regulations and with these Terms and Conditions, these Terms and Conditions shall prevail.
33. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Members agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
34. If Participants have any queries regarding the Promotion, please contact Malaysia Airlines (Enrich) via:
  - Log in to your Enrich Online account at [enrich.malaysiaairlines.com](https://enrich.malaysiaairlines.com);
  - Call the Malaysia Airlines Contact Centre at 1 300 88 3000 (within Malaysia) or +603 7843 3000 (outside Malaysia) or,
  - Visit nearest Malaysia Airlines ticketing office.