

Buy/Gift Miles

Terms and Conditions

A. General Terms For Buy/Gift Miles

1. Enrich Members may Buy/Gift Miles which may be redeemed for Enrich Award Flights (flight on Malaysia Airlines, oneworld airlines and partner airlines), as top up for Miles + Cash redemption, redemption seat upgrades on Malaysia Airlines operated flights, Golden Lounge Access vouchers and Enrich RM50 vouchers for Temptations In-flight shopping.
2. Buy/Gift Miles can only be purchased at a minimum of 1,000 Enrich Miles per transaction with a maximum of 50,000 Enrich Miles per transaction.
3. A maximum of 150,000 Enrich Miles can be purchased per calendar year per Enrich member.
4. Buy/Gift Miles may be purchased at a rate of USD 0.025 per mile. The local equivalent rate shall apply for purchases made in countries outside Malaysia.
5. The number of Enrich miles purchased under Buy/Gift Miles is not of the same value against the miles required for any ticket redemption.
6. Buy/Gift Miles have a 3-year validity term which will expire at the end of the month in which it was purchased, in the third year.
7. After successful completion of payment transaction, Malaysia Airlines will credit the Buy/Gift Miles purchased into the Enrich member's account within 1 to 3 days.
8. Buy/Gift Miles do not count towards Elite Tier Status qualification except for specific campaigns held whereby the Terms & Conditions allows it.
9. Buy/Gift Miles is not applicable for Tier bonus miles.
10. Miles purchased is non-refundable.
11. Buy/Gift Miles is not available for purchase at Malaysia Airlines Call Centre & ticket offices.
12. The use of Buy/Gift Miles is subject to the Terms and Conditions of the Enrich programme.
13. Malaysia Airlines reserves the right at its sole discretion to vary or amend any of the terms and conditions herein at any time, without any prior notice.
14. Buy/Gift Miles transactions are processed by Malaysia Airlines' partner Loylogic Rewards FZE and its affiliates, including Loylogic Inc ("Loylogic").

15. In order to process the Buy/Gift Miles transactions, Enrich members have to provide their personal data including name, email address and credit card information. Enrich members consent to their personal data being collected and processed by Malaysia Airlines and Loylogic and such personal data being shared with third party providers for the purpose of processing and completing necessary transactions, including advising Malaysia Airlines of the number of points to be credited into Enrich accounts. Malaysia Airlines and Loylogic shall not be liable for any incorrect personal data received or submitted as governed by Loylogic's Privacy & Cookies Policy and Malaysia Airlines Personal Data Privacy Policy.
16. Consent to Transfer and Use: Enrich members have further acknowledged and agreed that by providing Loylogic with any personal or proprietary information, Enrich members hereby give their consent to the transmission of such personal or proprietary information over international borders for the purpose of processing the relevant transactions. Enrich members hereby give their further consent to the use of such personal data on an anonymized basis for statistical objectives.
17. Malaysia Airlines shall not be liable for any disruption during the Buy/Gift Miles transaction, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the Buy/Gift Miles transaction on a fair and equitable basis to Enrich members.
18. Malaysia Airlines reserves the right to cancel, terminate or suspend the purchase of Buy/Gift Miles without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by MAB shall not entitle any Enrich member to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages suffered or incurred as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
19. The Terms and Conditions herein shall be construed, governed and interpreted in accordance with the laws of Malaysia. Members agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Buy Miles transaction.
20. Malaysia Airlines reserves the right to reverse or remove any Buy/Gift Miles credited into an Enrich member's account incorrectly or not in accordance with these Terms and Conditions at any time without prior notice.
21. By participating in this Buy/Gift Miles transaction, it is deemed that the Enrich members have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Malaysia Airlines' absolute discretion, result in forfeiture of any of miles purchased.
22. Any questions, remarks or complaints relating to this Buy/Gift Miles transaction may be submitted via email to enrich@malaysiaairlines.com. In case of any technical issues relating to payment & website, please contact Loylogic at support@akruu.com.