

TERMS AND CONDITIONS

ACCRUAL OF ENRICH MILES

AT GRAND HYATT KL RESTAURANTS (JP TERES & THIRTY8) AND ESSA SPA

1. Enrich member will earn 1 Enrich Mile per RM 2 spent for every qualifying transaction per receipt for dining and spa.
2. To earn Enrich Miles on qualifying dining and spa treatment transactions, members are required to present their Enrich membership card or Enrich digital card at the time of payment.
3. Enrich members will earn Enrich Miles only for the cash/credit card portion paid from the total receipts/bill paid.
4. Enrich members will not earn Enrich Miles for usage of the Enrich RM50 voucher.
5. Enrich Miles are only accorded to the member who dines or books spa treatment under his or her name and earned by one member per qualifying transaction. Splitting of miles earning is not allowed in a single receipt/bill.
6. Enrich members will not earn Enrich Miles on promotional menus (excluding buffet served at JP teres) or event and function bookings held at the participating restaurant or spa.
7. Enrich miles earned cannot be changed for cash in part or full.
8. Missing mileage claims must be made with Enrich within 06 months of the completed transaction. To claim missing Enrich Miles, member will need to provide name, Enrich membership number and copy of dining bill or spa receipt and email to enrich@malaysiaairlines.com
9. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this promotion. Any dispute concerning goods or services received under this promotion shall be settled between the Member and the participating restaurant/spa. Enrich shall bear no responsibility for resolving such disputes or for the dispute itself.
10. Subject to the prior written notice and agreement by the participating hotel, Enrich reserves the right at any time to change, modify or cancel the promotion rules without prior notice including regulations, benefits and conditions of participation. All other applicable Enrich terms and conditions shall apply. Please visit www.malaysiaairlines.com.
11. The Terms and Conditions of the promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia. The participating hotel agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this promotion.
12. By participating in this promotion, it is deemed that the Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Malaysia Airlines' absolute discretion, result in forfeiture of the Enrich Miles. Malaysia Airlines shall not be liable for any claim whatsoever resulting from the member's participation in this promotion.

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