



Enrich – 5X Elite Miles KUL – NRT First Class Promotion Terms and Conditions

1. This 5X Elite Miles Promotion (“Promotion”) is open to all Malaysia Airlines Enrich members (“Enrich Members”) who travel on First Class from Kuala Lumpur to Tokyo vice versa on **MH0088/MH0089/MH0070/MH0071**.
2. Enrich Members will be entitled to earn 5X Elite Miles (inclusive of base Elite Miles) subject to the terms and conditions of the Promotion herein (“5X Elite Miles”).
3. Elite Miles may not be used towards the redemption of Enrich Awards or can they be transferred, extended, purchased, sold or given to another member. The Elite Miles is valid only for this calendar year (January – December 2018) in which they are earned and are not accumulative
4. This Promotion is valid for flight bookings ticketed from **26 June – 31 July 2018** and travel between **26 June – 31 August 2018** (“Travel Period”).
5. The Booking Period will start at **00:00 on 26 June 2018, Malaysia local time (GMT +8)** and will end at **23:59 on 31 July 2018, Malaysia local time (GMT +8)**.
6. Bookings ticketed prior to this promotion period will NOT be eligible for this 5X Elite Miles and no appeals will be entertained to allow this.
7. This 5X bonus Elite miles promotion is not valid for flight (s) that is booked/ticketed before the promotion period and rebooked/reissued during the promotion period. To be eligible for this 5X bonus Elite miles, the original date of ticket issued must be within the promotion period.
8. The additional 5X Elite Miles earned under this Promotion shall contribute towards the accumulation of Elite Miles required to qualify for Enrich Elite tier status for this year.

Enrich Tier	Enrich Silver	Enrich Gold	Enrich Platinum
Qualifying	25,000 Elite Miles in one calendar year (Jan-Dec 2018)	50,000 Elite Miles in one calendar year (Jan-Dec 2018)	100,000 Elite Miles in one calendar year (Jan-Dec 2018)

9. The additional 5X Elite Miles earned is based on the base Elite Miles. There is no change to the Tier Bonus Miles.
10. The additional 5X Elite Miles under this Promotion is valid ONLY on Malaysia Airlines operated flights (ticketed on MH 232 document only).
11. The additional 5X Elite Miles earned under this Promotion is not valid on MH9000 series, oneworld partner airlines, codesharing flights (MH5000), charter flights (MH 8000) or flights jointly operated by other airlines.
12. The flight is defined as any flight from point of origin to the destination.

13. This Promotion is only applicable for travel with the following eligible subclasses:

Class of Travel	Eligible Booking Class
First Class	F, A

14. Below are examples of the additional 5X base Elite Miles earned during the Promotion:-

Destination	Class of Travel	Eligible Booking Class	Tier	Mileage (one way)	Accrual %	Current Elite Miles Earned	Promotion Elite Miles	Total Elite Miles Earned For This Promotion
KUALA LUMPUR – TOKYO	First Class	F,A	Blue Silver Gold Platinum	3324	300%	9,972	39,888	49,860 (Inclusive of Base Elite Miles)

15. There is no limit to the number of 5X Elite Miles earned during this Promotion period.

16. The member is entitled to move up to more than one tier upgrade, depending on the earning of Elite Miles within the Promotion Period.

17. The additional 5X Elite Miles will be credited to the Enrich Member's Account only after the member completes the journey.

18. For any retro claim request, 5X Elite Miles will be credited to the Enrich Member's account within six (6) to eight (8) weeks after the end of this Promotion ("5X Elite Miles Credit Period").

19. If 5X Elite Miles do not appear in the members' account after the additional 5X Elite Miles Credit Period, the member can submit their claim within 6 months from date of travel.

20. This Promotion is not valid in conjunction with any other promotional offer by Enrich or Malaysia Airlines Berhad ("Malaysia Airlines").

21. By joining this Promotion, it is deemed that Enrich Members have read and have agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the additional 5X Elite Miles at Malaysia Airlines absolute discretion.

22. 5X Elite Miles cannot be exchanged or sold for cash.

23. All other rules and regulation including Malaysia Airlines General Terms and Conditions and Enrich Terms and Conditions shall apply.

24. Malaysia Airlines shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the entrants.

25. Malaysia Airlines reserves the right to cancel, suspend, postpone or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement or extension by Malaysia Airlines of the Promotion shall not entitle Enrich Members to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages suffered or incurred by the Enrich Members as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.

26. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the additional 5X Elite Miles offered or forfeited.

27. Malaysia Airlines reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior notice.

28. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.

29. Malaysia Airlines shall ensure that the collection, use and disclosure of the Enrich Members personal data in their participation of this Promotion are consistent with the Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed in under this Promotion is obtained voluntarily and with your consent. Malaysia Airlines shall ensure that under no circumstances is the collected data, disclosed or sold or passed on to third-parties for any reason. However, Malaysia Airlines may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Malaysia Airlines affiliates and subsidiaries or in circumstances specified in the Malaysia Airlines Personal Data Privacy Policy as published at

<http://www.malaysiaairlines.com/uk/en/footer/privacy-policy.html>. Malaysia Airlines should not be held liable for any damage caused as a result of the collection, use, disclosure, loss, misuse, modification, unauthorised or accidental access, alteration or destruction of your personal data unless the actions of Malaysia Airlines were deliberate or grossly negligent.

30. If any matter arises which are not covered in these Terms and Conditions, they will be determined solely by Malaysia Airlines.