

TERMS AND CONDITIONS

REDEMPTION ON ENRICH POINTS FOR E-DONATION

The Enrich and MERCY Malaysia Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Organizer)

1. This e-donation is available for redemption during the campaign period published in the Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign is **5,000 Enrich Points for one (1) RM 50 e-donation**.
3. The campaign period will be from **04 October 2021 – 31 December 2021 11:59 PM**
4. The e-donation can only be redeemed at Enrich Online and may not be purchased with cash or credit card.
5. Once redeemed, the e-donation is non-refundable and cannot be exchanged for cash in part or full.
6. The appropriate Enrich Points will be deducted from the member's Enrich account and will not be returned under any circumstances.
7. Enrich Members must have sufficient Points in their Enrich account to perform this e-donation. In the event, Member do not have sufficient Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Points term only; no Points and Cash terms is allowed.
9. A reference number will be sent to the registered email address with Enrich for successful redemption.
10. Redemption for this e-donation is subject to availability.
11. MERCY Malaysia will issue a tax exemption receipt at the end of the campaign for all successful redemption made by the Enrich members.
12. For MERCY Malaysia to issue the tax exemption receipt, the following information will be shared with MERCY Malaysia. Please be advised that Enrich and MERCY Malaysia have officially signed a PDPA document and this information will only be exchange for the purpose of issuance of tax receipt.
 - a) Enrich membership ID:
 - b) Enrich member's Full Name:
 - c) NRIC/Passport No:
 - d) Registered mailing address
 - e) Registered email address:
 - f) Phone No:
 - g) Amount donated:
 - h) Date:
13. Enrich members are to expect this tax exemption receipt by 31 March 2022 and it will be sent to the registered email address with Enrich.
14. The Organizer is not liable for MERCY Malaysia's failure or delay in providing the services to Enrich Member.
15. The Organizer and MERCY Malaysia reserves the right at any time to change, modify or cancel the Promotion rules including regulations, benefits and conditions of participation.
16. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
17. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
18. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.
19. Contact Enrich to report any issues pertaining to the e-donation at: enrich@malaysiaairlines.com

/end.



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