

TERMS AND CONDITIONS
Redemption of Enrich Points for BP Healthcare RM50 e-Voucher

The Enrich and BP Healthcare RM50 e-Voucher Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X)) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to “Organizer”)

And

Ali Health Sdn Bhd (Registration No 201401007482 (1083560-W)), a company incorporated in Malaysia and having its registered office at No. 17, 19, & 21, Jalan Medan Tuanku 1, Medan Tuanku, 50300 Kuala Lumpur, Malaysia (hereinafter referred to as “BP Healthcare”)

Redemption Period: 11 June 2021 to 31 December 2023 (11:59 PM, Malaysia Time)

Usage Period : 11 June 2021 to 31 December 2023 (11:59 PM Malaysia Time).

[A] Redemption of BP Healthcare RM50 e-Voucher

1. The BP Healthcare RM50 e-Voucher (s) is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign is 4,000 Enrich Points for one (1) x BP Healthcare RM50 e-Voucher.
3. The campaign period is as follow:
 - **Redemption period: 11 June 2021 – 31 December 2023**
 - **Usage period : 11 June 2021 – 31 December 2023**
4. The BP Healthcare RM50 e-Voucher can only be redeemed at Enrich Online (www.enrich.malaysiaairlines.com) and may not be redeemed or purchased with cash or credit card directly at any BP Healthcare outlets.
5. Once redeemed, the BP Healthcare RM50 e-Voucher (s) is non-refundable and cannot be exchanged for cash in part or full. However, the BP Healthcare RM50 e-Voucher is transferable and may be utilized by Enrich Member’s family and/or friends.
6. The appropriate Enrich Points will be deducted from the Member’s Enrich account and will not be refunded under any circumstances. Once the BP Healthcare RM50 e-Voucher (s) has been redeemed, it is considered utilized even if not used.
7. Enrich Member must have sufficient Points in their Enrich account to redeem the BP Healthcare RM50 e-Voucher (s). In the event that Member does not have sufficient Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Points term only; no Points + Cash terms is allowed.
9. There is no limit to the number of BP Healthcare RM50 e-Voucher (s) to be redeemed as long as Enrich Points are sufficient in Member’s account.
10. Once redemption is successful, a Redemption Confirmation Order Email containing the link to retrieve the BP Healthcare RM50 e-Voucher (s) will be sent to the Member’s registered email address in the Enrich profile.
11. Redemption for this BP Healthcare RM50 e-Voucher (s) is subject to availability.

[B] Usage of BP Healthcare RM50 e-Voucher

1. The BP Healthcare RM50 e-Voucher (s) is valid at BP Healthcare's e-store, namely Doctor2U (<https://shop.doctor2u.my/enrich>) and its mobile app. The BP Healthcare RM50 e-Voucher (s) can be used one-time only.
2. Only one (1) BP Healthcare RM50 e-Voucher is allowed to be used in a single transaction.
3. In order to utilize the BP Healthcare RM50 e-Voucher (s), Enrich member is required to follow the steps below:
 - a. Enrich Member to key-in the e-Voucher code at the Checkout page of BP Healthcare's e-store (Doctor2U).
 - b. Once successful, RM50 will be deducted from the total bill.
 - c. Enrich Member is responsible to pay any difference of the total bill (over and above the amount of redeemed BP Healthcare RM50 e-Voucher) by credit card or online banking that is accepted at BP Healthcare's e-store. Other payment types such as e-wallet is subject to the acceptance of BP Healthcare's e-store.
4. The BP Healthcare RM50 e-Voucher (s) is good for a one-time purchase only.
5. The BP Healthcare RM50 e-Voucher is redeemable for any medical screening including COVID-19 RT-PCR tests/packages, COVID-19 Antibody tests, health products, disinfectants and other health screening services available on BP Healthcare's e-store.
6. No minimum purchase is required to use the BP Healthcare RM50 e-Voucher (s)
 - If the total purchase is less than the value of the BP Healthcare RM50 e-Voucher, no refunds will be allowed.
 - If the total purchase is more than the value of the BP Healthcare RM50 e-Voucher, Member is required to top-up and pay the difference.
7. Purchases made with BP Healthcare RM50 e-Voucher (s) is not refundable/exchangeable.
8. There will be no re-issuance of the BP Healthcare RM50 e-Voucher (s) upon the expiry date (31 December 2022). No replacements or extension will be allowed for expired or lost voucher code.
9. The BP Healthcare RM50 e-Voucher (s) is valid in conjunction with any other promotions, discounts, and vouchers that is organized by BP Healthcare.
10. BP Healthcare and Organizer reserves the right to cancel or modify any order or revoke the use of the BP Healthcare RM50 e-Voucher (s) for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
11. BP Healthcare and Organizer will not be liable and/or be required to offer refund, replacement of BP Healthcare RM50 e-Voucher (s), discounts, credits, cash or otherwise compensate customers for:
 - Incorrectly redeeming this voucher code
 - discontinued or cancelled voucher code;
 - improper use of, or inability to redeem, a voucher code; or
 - the inability to use a voucher code due to technical issues
12. Organizer will not be liable for any damage and adverse reaction (s) to health services/screenings received from BP Healthcare.
13. BP Healthcare and Enrich reserves the right at any time to change, modify or cancel the Promotion rules prior without notice including regulations, benefits and conditions of participation.
14. Member may email BP Healthcare Customer Service at support@doctor2u.my for any enquiries relating to the purchase.
15. Member may email Organizer at enrich@malaysiaairlines.com to report any issues pertaining to the voucher code redemption.

16. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and BP Healthcare. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for BP Healthcare's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members
4. The Organizer and BP Healthcare reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.