



Double Enrich Miles Accrual Campaign

Terms and Conditions

1. This Double Enrich Miles Promotion (“Promotion”) is open to all Malaysia Airlines Enrich members (“Enrich Members”) who travel Economy Class, Business Class and Business Suite on Malaysia Airlines operated and marketed flights from / to Kuala Lumpur on selected destinations.
2. This promotion is available both online and offline (Call Centre, Ticket Office, Travel Agents).
3. Enrich Members are entitled to earn Double Enrich Miles subject to the terms of the Promotion herein (“Double Enrich Miles”).

This Promotion is valid for one-way/return journey on Malaysia Airlines flights only from/to selected destinations as provided in the table below from **16 – 20 January 2019**. (“Book Period”) and travel between **21 January – 28 February 2019** (“Travel Period”). The entire flight journey, return or otherwise, must be within the Travel period.

Booking and Ticketing period : 16 - 20 January 2019

Travel period : 21 January – 28 February 2019

Region	To/From	Route
Malaysia	Kuala Lumpur	Kota Kinabalu Kuantan Labuan Penang Sibu
ASEAN	Kuala Lumpur	Bandar Seri Begawan Jakarta Phuket
North Asia	Kuala Lumpur	Seoul Osaka Tokyo
China	Kuala Lumpur	Beijing Chongqing Fuzhou Guangzhou Haikou Xiamen Shanghai Hong Kong Taipei

4. The booking period will start at **00:00 on 16 January 2019, Malaysia local time (GMT +8)** and will end at **23:59 on 20 January 2019, Malaysia local time (GMT +8)**.



5. The Double Enrich Miles earned under this Promotion shall not contribute towards the accumulation of Enrich Miles required to qualify for, or maintain Elite Status.
6. Elite tier bonus is not applicable for promotional Enrich Miles.
7. The Double Enrich Miles earned under this Promotion are not valid on MH9000 series, oneworld partner airlines, MASwings, codesharing flights or flight jointly operated by other airlines.
8. This Promotion is only applicable for travel with the following eligible subclasses:

Class of Travel	Eligible Booking Class
Business Suite	F, A P
Business Class	J C, D Z
Economy Class	Y, B, H K, M, L, V S, N

Below are examples of the Double Enrich Miles earned during the Promotion:-

1. KUALA LUMPUR – HONG KONG one way on Economy Class

Destination	Class of Travel	Eligible Booking Class	Mileage (one way)	Accrual %	BLUE/SILVER/GOLD/PLATINUM	
					Normal Enrich Miles Earned	Double Enrich Miles Earned
KUALA LUMPUR - HONG KONG (ONE-WAY)	Economy Class	Y, B, H	1582	150%	2373	4746
		K, M, L, V		100%	1582	3164
		S, N		85%	1345	2690

2. KUALA LUMPUR - HONG KONG one way on Business Class

Destination	Class of Travel	Eligible Booking Class	Mileage (one way)	Accrual %	BLUE/SILVER/GOLD/PLATINUM	
					Normal Enrich Miles Earned	Double Enrich Miles Earned
KUALA LUMPUR - HONG KONG (ONE-WAY)	Business Class	J	1582	200%	3164	6328
		C, D		175%	2769	5538
		Z		160%	2532	5064

9. There is no limit to the number of Double Enrich Miles earned during this Promotion period.
10. Double Enrich Miles would only be credited after the flight activities have been completed.



11. For any retro claim request, Double Enrich Miles would be credited to the Enrich Member's account within six (6) to eight (8) weeks after the end of this Promotion ("Double Enrich Miles Credit Period").
12. Travel Date Change
 - Change of travel date to an earlier or later flight from the original date of travel booked is allowed provided the changes are made within the promotion booking/ticketing period (16 – 20 January 2019) and travel is made within the travel date period (21 Jan – 28 February 2019).
 - Change of travel date to an earlier date of travel from the original date after the booking/ticketing period is not allowed.
 - Members will not be eligible for the Double Enrich Miles if date of travel is changed to an earlier flight from the original booking date after the promotion booking period is over.
 - Travel to a later date of travel from the original date after the booking period, is allowed but travel must be within the promotion travel period.
13. This Promotion shall not be used in conjunction with any other promotional offer by Enrich or Malaysia Airlines Berhad ("Malaysia Airlines").
14. By joining this Promotion, it is deemed that Enrich Members have read and agreed to these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the Double Enrich Miles at Malaysia Airlines' absolute discretion.
15. Double Enrich Miles cannot be exchanged or sold for cash.
16. All other rules and regulation including Malaysia Airlines's General Terms and Conditions and Enrich Terms and Conditions shall apply.
17. Malaysia Airlines shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable effort shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the member.
18. Malaysia Airlines reserves the right to cancel, suspend, postpone or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement or extension by Malaysia Airlines of the Promotion shall not entitle Enrich Members to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages suffered or incurred by the Enrich Members as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.
19. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the Double Enrich Miles offered or forfeited.
20. Malaysia Airlines reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior notice.
21. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.



22. Malaysia Airlines shall ensure that the collection, use and disclosure of the Enrich Members personal data in their participation of this Promotion are consistent with the Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed in under this Promotion is obtained voluntarily and with your consent. Malaysia Airlines shall ensure that under no circumstances is the collected data, disclosed or sold or passed on to third-parties for any reason. However, Malaysia Airlines may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Malaysia Airlines affiliates and subsidiaries or in circumstances specified in the Malaysia Airlines Personal Data Privacy Policy as published at <https://www.malaysiaairlines.com/my/en/footer/privacy-policy.html> .Malaysia Airlines should not be held liable for any damage caused as a result of the collection, use, disclosure, loss, misuse, modification, unauthorised or accidental access, alteration or destruction of your personal data unless the actions of Malaysia Airlines were deliberate or grossly negligent.
23. If any matter arises which are not covered in these Terms and Conditions, they will be determined solely by Malaysia Airlines.
24. This Promotion, the utilisation of Enrich Miles and the redemption of tickets, are further subject to other standard reservations and ticketing rules and regulations including but not limited to, General Conditions of Carriage, Malaysia Airlines rules and regulations, and Enrich Terms and Conditions. Enrich Members must read these applicable standards, rules and regulations together with these Terms and Conditions. If there is any inconsistency between the applicable standards, rules and regulations and with these Terms and Conditions, these Terms and Conditions shall prevail.
25. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Members agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
26. If Participants have any queries regarding the Promotion, please contact Malaysia Airlines(Enrich) via:
 - Log in to your Enrich Online account at [malaysiaairlines.com](https://www.malaysiaairlines.com);
 - Contact the Malaysia Airlines Call Centre at 1 300 88 3000 (within Malaysia) or +603 5562 6330 (outside Malaysia)
 - Visit your nearest Malaysia Airlines ticketing office.