



Enrich RM50 Voucher Not Applicable For Excess Baggage Payment

Frequently Asked Questions

1. **When is the last date for members to use the Enrich RM50 Voucher for excess baggage payment?**

The last date is 31st May 2018.

Effective 1st June 2018, the Enrich RM50 vouchers can only be used for Temptations Inflight shopping.

However, members with RM50 vouchers issued on or before 31st May 2018 will be allowed to use the RM50 Vouchers for excess baggage payment on Malaysia Airlines flights until 31st July 2018.

From 1st August 2018 onwards, the Enrich RM50 Voucher can only be used for Temptations In-flight shopping.

2. **Can I extend my Enrich RM50 voucher once expired?**

The Enrich RM 50 Voucher (s) cannot be extended and once expired, shall be void.

3. **Apart from utilizing the Enrich RM50 vouchers for Temptations Inflight Shopping, where else can I use it?**

Apart from Temptations In flight Shopping, the Enrich RM50 voucher can also be used for dining promotions organized by Enrich.

4. **Is Enrich RM50 voucher transferable?**

Yes, Enrich RM50 voucher is transferable however, the person using the Enrich RM 50 Voucher (s) must be an Enrich Member.

5. **What is the validity of the Enrich RM50 voucher?**

The Enrich RM50 voucher is valid for six (6) months from the date of issue.

6. **How do I pay if I have excess baggage on Malaysia Airlines flights since I cannot use the Enrich RM50 Voucher**

You may pay via Visa/Mastercard at the respective Check-in counter or alternatively you can log on to <https://www.malaysiaairlines.com/my/en/plan-your-trip/baggage/prepaid-baggage.html>