

## MALAYSIA AIRLINES STIMULUS CUTI MALAYSIA CAMPAIGN 2022 Terms and Conditions

### A. Duration

The Stimulus Cuti Malaysia Campaign (Jom Cuti-Cuti Malaysia) (*"Campaign"*) is organised by Malaysia Airlines Berhad (*"MAB"*) and will run from 1 July 2022 until 10 July 2022 (*"Campaign Period"*) or until all 10,000 vouchers are claimed (whichever comes first).

### B. Eligibility and Participation

Any person who has fulfilled the criteria below is eligible to participate in this Campaign (*"Participant"*):

1. The first 10,000 Malaysians with a valid NRIC;

### C. The mechanics of the Campaign are as follows:

1. Participants will need to log in using their Enrich credentials, those who are not yet Enrich members will need to sign up and include their NRIC number on the registration page to claim the free RM100 MH Stimulus Voucher at [www.malaysiaairlines.com/cuticutimalaysia](http://www.malaysiaairlines.com/cuticutimalaysia). The free RM100 MH Stimulus Voucher with Voucher Code and PIN will be delivered via email once the details are submitted and been approved by Malaysia Airlines.
2. A maximum of up to 8 adult and child travellers can be added to register and avail the voucher. NRIC number of each traveller must be included.
3. The free RM100 MH Stimulus Voucher delivered to those eligible after the registration is valid from 1 July 2022 until 31 August 2022, with travel period from 1 July 2022 until 31 December 2022 to any destination within Malaysia only.
4. All flights must be booked on the Malaysia Airlines website or Mobile App. Any bookings made via Contact Centre, ticket offices, travel agents or any other ground channels are not eligible.
5. The free RM100 MH Stimulus Voucher does not apply to infants. It is not necessary to create profiles for infants. Parents/guardian need to add the numbers of infants to be booked at the destination's selection stage. However, a standard fare for infants is applicable.
6. A discount of RM100 will be applied in the fare once you fill out your Voucher Code and PIN at the payment page.
7. Every passenger is only allowed to claim the free RM100 MH Stimulus Voucher once for domestic flight ticket only. The free RM100 MH Stimulus Voucher is eligible for one time use only and if the total amount payable is less than RM100, the balance amount will be forfeited.

8. The free RM100 MH Stimulus Voucher is non-transferable, non-refundable, non-exchangeable for cash or kind whether in part or in full. Any unutilised MH Stimulus Voucher is non-refundable after its expiry date.
9. The free RM100 MH Stimulus Voucher is not applicable for Enrich points redemption booking.
10. The free RM100 MH Stimulus Voucher eligible to be combined with other existing MH vouchers at the time-of-flight booking with up to 3 vouchers in a single transaction per passenger. But not eligible to be combined with promotion code.
11. If the free RM100 MH Stimulus Voucher amount is not sufficient for a new booking, the remaining amount can be paid using credit card.
12. The free RM100 MH Stimulus Voucher cannot be used to pay for a date and/or flight change on MH website and mobile application. However, passengers can use other modes of payments for the same.
13. The free RM100 MH Stimulus Voucher can be used for booking with currency in MYR only, not eligible for Multi-Currency Payment (MCP) and Book Now Pay Later option
14. The free RM100 MH Stimulus Voucher is valid for one-way or return flights on Malaysia Airlines Economy and Business Class normal fares on Malaysia Airlines operated flights including on Firefly, MASwings and codeshare flights to all domestic flights with currency in MYR only. Child discount applies as per the respective fare brand.
15. In order to utilize or to make payment with the free RM100 MH Stimulus Voucher, the passenger name in a booking and voucher should be the same.
16. All other promotion code or special fares are not entitled under this Campaign.
17. Any refunds or cancellations are subject to the respective fare rules and cancelation only can be done through our call centre.
18. In case of cancellation of tickets which are booked using the free RM100 MH Stimulus Voucher, the amount paid through voucher is forfeited and will not be refunded.
19. The free RM100 MH Stimulus Voucher is not eligible for purchase of MHinsure (travel insurance) during the booking process.
20. The free RM100 MH Stimulus Voucher is also not eligible for purchase of services via Manage Booking.
21. Consent to Transfer and Use: The individual making the purchase using the free RM100 MH Stimulus Voucher has further acknowledged and agreed that by providing Malaysia Airlines with any personal or proprietary information, the individual hereby expressly give their consent to the transmission of such personal or proprietary information over international borders for the purpose of processing the relevant transactions. The individual hereby gives their further consent to the use of such personal data on an anonymized basis for statistical objectives.
22. Malaysia Airlines shall not be liable in any way whatsoever for any disruption during the free RM100 MH Stimulus Voucher transaction, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption,

reasonable effort shall be used to remedy the disruption and resume the purchased product transaction on a fair and equitable basis.

23. Malaysia Airlines reserves the absolute right to cancel, terminate or suspend the usage of the free RM100 MH Stimulus Voucher without prior notice. For the avoidance of doubt, any cancellation, termination or suspension by Malaysia Airlines shall not entitle the individual making the purchase or any Enrich member to any claim or compensation against Malaysia Airlines, its agents and employees for any and all losses or damages and any consequential damages thereof suffered or incurred as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
24. The Terms and Conditions herein shall be construed, governed, and interpreted in accordance with the laws of Malaysia. The individual making the purchase agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this free RM100 MH Stimulus Voucher transaction.
25. Malaysia Airlines reserves the absolute right to reserve or remove the free RM100 MH Stimulus Voucher converted incorrectly or not in accordance with these Terms and Conditions at any time without prior notice.
26. By participating in transaction using the free RM100 MH Stimulus Voucher, it shall be deemed that the individual making the purchase have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Malaysia Airlines' absolute discretion, result in forfeiture of any of points purchased.
27. In the event of any issues regarding to conversion from the e-ticket to the free RM100 MH Stimulus Voucher, you may reach out to our Customer Service by filling up this form.
28. In case your original ticket which was converted to the free RM100 MH Stimulus Voucher is eligible for one-time fare difference waiver as per MH Commercial Waiver Policy, please call our contact centre in order to avail the benefit.
29. One-time fare difference waiver can be available only when the free RM100 MH Stimulus Voucher is fully unutilised.
30. Flight tickets booked under this Campaign shall be subject to MAB's prevailing policies, rules and regulations which shall include the General Conditions of Carriage, a copy of which can be found on [www.malaysiaairlines.com](http://www.malaysiaairlines.com).
31. Other fare conditions and rules apply.

#### **D. General Terms**

1. All transportation, accommodation, personal costs and/or any other costs and/or related expenses that are incurred to attend/participate in this Campaign are the sole responsibility of the Participants.
2. MAB reserves the right to use, reproduce, edit and distribute materials submitted for this Campaign for publication and/or display in any media format and any media channels without obtaining further prior permission and payment of any fees or royalty to the Participant.
3. MAB reserves the right to use the Participant's name, images, comments, materials relating to this Campaign and the results of this Campaign for the purpose of any announcement or promotional or marketing purposes in any media format and any media channels without any fee being paid. The Participant shall hold MAB free and harmless from any claims and/or liabilities whatsoever resulting from the usage or the reproduction of the submitted materials by MAB. This clause shall survive the expiration of this (Campaign Period).
4. MAB, at its sole and absolute discretion, reserves the right to disqualify any Participant and revoke or forfeit any discounts at any stage of the Campaign without prior notice if:
  - a. The participant is not an eligible Participant;
  - b. The Participant fails to fully comply with the Terms and Conditions stipulated herein;
  - c. Entries are incomplete;
  - d. The Participant breaches any of the Terms and Conditions or other rules and regulations of the Campaign or violates any applicable laws or regulations;
5. MAB has, at its sole discretion, any reason whatsoever to believe that such Participant has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
6. MAB's decision on matters relating to the Campaign shall be final and absolute. No discussion, correspondence, enquiry, appeal or challenge by any of the Participants in respect of any decision of MAB shall be entertained.
7. MAB is entitled to replace the discounts with other items of similar value at any time without any prior notice.
8. MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, shall not be liable for any loss or damage whatsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.
9. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia.
10. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no

circumstances shall the Participant have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.

11. MAB reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
12. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Contest.
13. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
14. By virtue of an entry to the Campaign, the Participants signify their absolute and unconditional acceptance and agreement to all the Terms and Conditions stipulated herein.
15. MAB reserves the right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by MAB of the Campaign shall not entitle the Participants to any claim or compensation against MAB, its agents and employees for any and all losses or damages suffered or incurred by the Participants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
16. MAB will not be held responsible for any typographical errors or misprint under these Terms and Conditions.