

## TERMS & CONDITIONS

**APPLICATION:** Valid for travel to and from any ASEAN cities up to a maximum of four (4) flight coupons on Malaysia Airlines' services, this DOES NOT include Malaysia Domestic routes.

**VALIDITY:** ASEAN Pass eVoucher is valid for six (6) months from date of purchase.

**REDEMPTION:** To facilitate exchange of ASEAN Pass eVoucher to ticket, please call 1300 88 3000 (within Malaysia) or +603 7843 3000 (outside Malaysia)

**TICKET VALIDITY:** Ticket issued is valid for six (6) months from the date of issuance.

**EXTENSION:** Extensions are not allowed.

**DISCOUNT:** Children and infant discounts are not applicable.

**BOOKING CLASS:** Economy V-Class, subject to seat availability.

**OPEN JAW:** Open Jaw is allowed but not counted as part of the four (4) flight coupons.

Example of Open Jaw: Passenger flies from Kuala Lumpur to Bangkok, and then takes a ground trip over to Phuket and then flies back to Kuala Lumpur.

**DATE CHANGE:** Date change is allowed, at USD25 per change.

**REROUTING:** Rerouting is allowed, at USD25 per change.

**REFUND / NO-SHOW:** Refunds and name changes are not allowed.

**WAITLIST:** Waitlist is not allowed at reservation, but go-show passengers are allowed at the airport, subject to seat availability.

**NAME CHANGE:** ASEAN Pass eVoucher and redeemed ticket are not transferable to other parties.

**AIRPORT TAX:** Due to local regulations, airport tax for certain countries needs to be collected by the respective airport authorities. This includes departures from the following points: Indonesia, Cambodia, Myanmar, Brunei and Philippines. Passengers traveling from these airports are responsible for bearing the cost of airport tax which needs to be remitted to the respective airport authorities.

TICKETING INSTRUCTIONS: The ASEAN Pass eVoucher must be exchanged for ticket for all sectors at the same time. The first outbound sector must be firm.

Subsequent sectors can be firm or open dated. Open dated bookings will be treated on a sub-load basis.

Surface sectors are allowed at passengers own expense. Coupons for surface sectors shall NOT be counted as part of the four (4) flight coupons of the eVoucher.

Note: Malaysia Airlines reserves the right to amend the Terms and Conditions and product offer at its discretion and without prior notice. Other conditions apply.